



POLICY MANUAL

Policy title:	PUBLIC ACCESS TO OBJECTIONS/ COMPLAINTS LODGED WITH COUNCIL POLICY
Policy number:	1.4.4
Objective:	To give guidance to staff on the public's right of access to objections lodged with respect to development applications and third party complaints
Link to community vision/service:	Civic Leadership/Management
Program Area:	Corporate Services
Policy created: 11/03/97	Council reviewed: 14/07/98, 20/06/06, 08/12/09, 01/12/10, 18/12/13
Last reviewed by staff: 18/12/13	TRIM Ref: ED10/15817 & ED16/32175

1. Copies of objections/submissions in relation to Development Applications will be provided in full upon written request.
2. Requests for the identity of authors of third party complaints (customer requests) will be subject to a GIPA application with Council's policy being that in respect of complaints "made in good faith", the names of complainants will not be released, subject to normal considerations under the GIPA Act.