

Lismore Regional Airport

Fly Neighbourly Guideline

Noise is an issue for all airports whether these are regional and remote communities or populated metropolitan cities. Airport operators have a responsibility to minimise noise from aircraft or helicopters when operating on the ground, this responsibility then transfers to Airservices Australia once aircraft or helicopters take-off. Lismore Regional Airport is committed to the wellbeing of Lismore residents and its wider community through the creation of this 'Fly Neighbourly Guideline'.

A 'Fly Neighbourly Guideline' is a mutual agreement with aircraft operators based at Lismore Regional Airport or who operate into Lismore Regional Airport to reduce noise impacts as much as possible through an agreed set of principles whilst ensuring safety is a priority.

Fixed Wing Operations:

All fixed wing operators conducting general aviation (GA) activities at the Lismore Regional Airport are committed to operate in a 'Fly Neighbourly Manner' in doing so the operators are considerate to Lismore residents whilst maintaining safe operations.

To achieve this, all GA operators including flight training students endeavour to adhere to the following principles:

- Compliance with any noise abatement procedures listed in the ERSA
- Avoidance of noise-sensitive areas when possible whilst prioritising safety of aircraft operations
- All pilots to plan all flights to minimise flights over built-up areas (e.g. fly over rural areas or high traffic roads)
- Consider the use of satellite strips for aircraft circuit operations
- Avoid flying low or repeatedly over populated areas
- Conduct circuit training inside of high ground (Girard's Hill, Tanelawn & Caniaba Hill) when operating on runway 15 and runway 33
- Avoid engine failure, stall series, aerobatic or the like training over populated areas
- No circuit training to occur between the hours of 2200 and 0700
- No engine ground testing to occur between the hours of 2200 and 0700
- Ensure environmental awareness and noise issues are included in pilot training
- Respond to community enquiries or concerns about noise in a prompt and cooperative manner
- Priority given to 'Medivac' flights from Westpac Rescue Helicopter Service

Helicopter Operations:

All helicopter operators conducting operation activities at the Lismore Regional Airport are committed to operate in a 'Fly Neighbourly Manner' in doing so the operators are considerate to Lismore residents whilst maintaining safe operations.

To achieve this, all operators including flight training students endeavour to adhere to the following principles:

- All pilots to plan all flights to minimise flights over built-up areas (e.g. fly over rural areas or high traffic roads)
- Compliance with any noise abatement procedures listed in the ERSA
- Avoidance of noise-sensitive areas when possible whilst prioritising safety of aircraft operations
- Consider the use of satellite strips for aircraft circuit operations
- Avoid flying low or repeatedly over populated areas
- Avoid tight manoeuvres and turns while operating helicopters over populated areas
- Conduct circuit training with in high ground (Girard's Hill, Tanelawn, Caniaba Hill) when operating on runway 15 and runway 33
- No circuit training to occur between the hours of 2200 and 0700
- Ensure environmental awareness and noise issues are included in pilot training
- Respond to community enquiries or concerns about noise in a prompt and cooperative manner

Further Action:

Complaints and enquiries about aircraft noise are important as they help identify issues of concern and possible opportunities for improvements. All complaints are managed by Airservices Australia. You can lodge a noise complaint or make an enquiry online at www.airservicesaustralia.com.au, by phoning 1800 802 584, or by post to Noise Complaints and Information Services, GPO Box 211, Mascot NSW 1460.

In the first instance, complaints must be made to Airservices Australia, however, if you are not satisfied with the way your aircraft noise complaint was handled by Airservices Australia, you can seek an independent review by the Aircraft Noise Ombudsman.