



Workforce Australia

Information for business

From 1 July 2022, Workforce Australia will transform government employment services, supporting business and industry with intensive recruitment and workforce planning solutions. It will streamline how businesses find and hire individuals, with the right skills at the right time, at no cost.

Businesses will get support through the Workforce Australia online platform, Workforce Australia Services through employment services providers or Workforce Australia — Workforce Specialists.

Business can self-manage their recruitment needs through the online platform which offers better applicant matching and dynamic servicing.

Employment services providers will offer business a personalised service to meet their recruitment needs, as well as targeted industry projects and solutions. Business will be able to access wage subsidies for ongoing jobs through a new flexible wage subsidy and the Youth Bonus Wage Subsidy for young people aged 15-24 years.

A new network of Workforce Specialists will work with industry to address labour and skills shortages.

Workforce Australia Online Services

Businesses will have access to a new online platform to search for and find suitable individuals to fill their vacancies. They will have access to a large pool of individuals and will be able to filter and search for individuals to meet their recruitment needs at no cost. The platform will have resources and information to help with hiring and workforce planning. Other benefits of Workforce Australia Online includes:

- improved matching, shortlisting and dynamic servicing based on workforce need
- reduced administration and red tape to simplify and accelerate the recruitment process
 - individuals will receive support with items they need to get a job, such as police checks and working with vulnerable people registration
 - relocation assistance will be immediately available for eligible individuals to support their move to another location for employment, particularly in regional areas
- assistance with recruitment to connect to appropriately individualised pathways and services, through providers or departmental staff.

Workforce Australia Employment Services Providers

Employment Services Providers will offer business intensive support to fill vacancies. Providers will work closely with business to understand and meet their needs, and work to personalise pathways for individuals on income support. This includes:

- organising pre-employment opportunities to prepare and trial individuals, including work experience, internships, work trials and post-placement support
- organising wage subsidies, of up to a maximum of \$10,000 to support business working with and hiring individuals from their caseload into ongoing jobs
- organising training, licences or other support individuals may need in order to start the new job
- improving the alignment of skills and training gained by individuals to suit business needs
- delivering quality services to businesses and individuals as a core part of the provider performance framework.

Workforce Australia — Workforce Specialists

For business and industry groups needing support with larger recruitment, the department will coordinate a package of support including tailored projects delivered by Workforce Specialists.

A panel of Workforce Specialists will enable the department to strategically, and proactively, respond to labour demand opportunities. Panel members will deliver workforce solutions that respond to identified opportunities and, where possible, leverage existing programs and initiatives.

A Workforce Connections Plan will guide projects delivered by Workforce Specialists. The plan will identify key priority industries and occupations for targeted investment and be developed by the department in consultation with industry, businesses, state and territory governments, training organisations and draw from the intelligence of the National Skills Commission.

Employer Reporting Line

The new Employer Reporting Line will be the dedicated feedback channel for business. Businesses with unmet recruitment needs will be triaged for assistance, and referral will be made to the most suitable service.

More information

Visit [Workforce Australia](#) for more information.