

Annual Report 2020 - 2021



**We acknowledge the Widjabal/
Wia-bal people of the Bundjalung
nation, Traditional Owners of the lands
and waters on which we operate our
business. We honour their unique
cultural and spiritual relationship
to the land and waters and their
continuing and rich contribution
to Lismore City Council and the
community. We pay our respects to
them and their culture, their Elders
and community leaders both past and
present. Additionally, we acknowledge
the vibrant contribution that young
Aboriginal people make as emerging
leaders of the community.**



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*This report may contain culturally sensitive content, including images and names of deceased persons of Aboriginal or Torres Strait ancestry.



Executive summary

Welcome to the 2020/21 Annual Report for Lismore City Council.

The Annual Report is a document that we develop each year to report on our progress to the community. It combines information we are required to report on under the *Local Government Act 1993* as well as our most noteworthy achievements in the last 12 months.

The Annual Report is part of what is called the Integrated Planning and Reporting Framework.

As part of this framework, the NSW Government requires Council to develop a Community Strategic Plan (10-year document), a Delivery Program (four-year schedule of works) and an Operational Plan (an annual list of activities and budget).

We are also asked to create an Annual Report so the community can see how well we are delivering on the visions and projects detailed in the documents above.

This year's Annual Report sees Council still having to adapt in a the changing and challenging environment of COVID-19.

Like our community, we have had to be resilient, innovative and focused on ensuring we deliver the essential services our community needs throughout these challenging times.

We hope the Annual Report provides you with a unique insight into how we are continuing to enhance and enrich Lismore and our villages for today's community and future generations.

We are proud to live and work in the heart of the Northern Rivers.



Mayor's Message

It is my pleasure to introduce Lismore City Council's Annual Report.

This has been a year like no other. COVID has changed the world and we have all had to find new ways to do the things that we once took for granted, both personally and professionally.

I love the resilience of the Lismore community and the way we responded to the series of COVID lockdowns and restrictions. Our people, our local businesses and our Council all adapted and met the challenges with innovation and understanding.

In response to COVID, Council changed how we provided essential services to our community – many of our staff shifted to working from home, we offered Click and Collect library services, setup an online booking system for our waste facilities and held virtual gallery tours. We also continued to collect bins every week, mowed our parks and fixed our roads.

This year there have been major changes at Council with my election as Mayor and the appointment of our new General Manager, who in a short period of time steadied the ship and set us on a course to greater transparency and responsiveness to the community. This includes producing the most thorough, honest and transparent budget that I have seen in all my time on Council.

Economic development has been a focus over the last 12 months and will continue to be into the future as we implement our Economic Development Strategy and help our local businesses recover from COVID.



Your Councillors and Council staff have focussed on attracting significant funding for our road network, improving productivity at the Blakebrook Quarry, closing the loop on waste by recycling glass and plastic into useful products, upgrading our sporting facilities to attract international standard events, opening up more industrial land to create more employment, and increasing Council's efficiency so we can service our community more effectively.

We are tracking in the right direction to financial sustainability. It has not been an easy year, but it has been one of major growth and change for this community and this Council.

Lismore in Widjabul Wiabal country continues to be a great place to live with our resilient community, incredible biodiversity, fertile farmlands, world class medical and educational facilities and strong economy as the regional centre of the Northern Rivers.

General Manager's Message

It's been a challenging couple of years for Lismore City Council and the community. However, there is now a growing sense of optimism and confidence that we are meeting those challenges as we put in place the policies and procedures to drive improvements in the delivery of services to the community.

We achieved this as we pivoted to deal with the ongoing implications of COVID-19.

In the 2020/21-year, Council acted swiftly to make sure we continued to deliver the services you expect and deserve, while ensuring the health and wellbeing of the community remained our top priority.

This meant offering online bookings at our waste facilities, introducing a 'Click and Collect' service at our libraries, offering more online payment options for residents and much much more.

Throughout the last 12 months, what has shone through is the resilience of our staff and the community, and our shared determination to make the best out of what COVID has thrown at us.

Although, I was only in this role for the final four months of the financial year, reading through this annual report fills me with a sense of pride of what has been achieved, as well as a great optimism about what we will achieve in the future by Council and the community working together.

During the twelve months covered in this report, Council dealt with a number of flood events, upgraded the popular Heritage Park, including a water play area, continued the upgrades of Lismore's laneways to attract more visitors, as well as the upgrades to Oakes and Crozier ovals.



We also secured Government funding for major projects, such as the replacement of ten aging wooden bridges to improve safety, invested \$26 million in our road network and completed the South Lismore Flood Mitigation Project.

It is truly extraordinary what we have delivered in the last 12 months while dealing with multiple obstacles and unforeseen events, both local and global.

This Annual Report tells our story and shows how we are delivering for our community.

I am now looking forward to a very busy 12 months of working with a newly elected Council and our community to help reinvigorate Lismore and its villages.

Who we are

Lismore is known as the heart of the Northern Rivers.



As a thriving regional city and services hub, Lismore supports a large urban population and provides vital services for many outlying villages, hamlets and rural areas.

Lismore's population of around 44,000 encompasses a diverse range of people from all walks of life: business owners, artists, musicians, farmers, students and academics, nurses and medicos, Aboriginal and Torres Strait Islanders, tree-changers, tradies, entrepreneurs, and a vibrant LGBTQI+ community.

Lismore is a city where difference is embraced and community is strong. The region is more broadly known as the Rainbow Region in honour of this diversity.

The demographics of our community continue to change over time. In the last five years, the average age of residents has increased, families are having fewer children and there are more people living alone. The number of migrants is also rising as more people choose to call Lismore home.

Lismore continues to strengthen its status as a regional city with the expansion of health and education sectors, the growth of cottage industries, and enhanced sporting and aviation infrastructure. Lismore's workforce has also grown, with more people securing employment and tertiary qualifications, and average weekly incomes rising.

All of this combines to create a truly unique Local Government Area.

Lismore at a glance...

Source: Australian Bureau of Statistics



43,667

Total population

19,097

Total dwellings

63%

Urban population

2.38 people

Average household size

37%

Rural population

4,136

Total businesses

43

Average age

\$1,067

Average weekly income

Compared to NSW, Lismore has a higher proportion of:

Single-person households

Older workers, pre-retirees and empty nesters

People employed in health care and social assistance

People that need assistance in their day-to-day lives due to disability

76.2%

People who travel to work by car

5%

Aboriginal and Torres Strait Islander people

7.8%

Unemployment

82%

Born in Australia

29.3%

Single-person households

73.7%

Homes connected to the internet

Your Councillors

Lismore City Council is made up of 11 Councillors who were elected for a four-year term in September 2016.

Due to COVID-19, the NSW Office of Local Government extended the term of Council by 12 months. The next local government elections will now be held in December 2021.



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Role of Councillors

- Provide strong and effective leadership, planning and decision-making.
- Represent the collective interests of residents, ratepayers, and the local community.
- Plan strategically, allocate resources, and provide services and regulation that meet the diverse needs of the local community.
- Facilitate communication between the community and the Council.

Councillor Entitlements

Councillors are eligible for a range of entitlements and allowances associated with their role, including reimbursement of expenses incurred in carrying out their civic duties and provision of facilities to assist in fulfilling their obligations. These are provided in accordance with Council's Councillor Expenses and Facilities Policy, which ensures entitlements are transparent, accountable, and meet the expectations of the community. A copy of the Policy can be downloaded from Council's website at www.lismore.nsw.gov.au.

In 2020/21, a total of \$227,062 was provided in allowances, including:

- \$43,257 for a Mayoral allowance
- \$183,805 in total for Councillor allowances

Councillors were also eligible for the following allowances, expenses and facilities:

Councillor Expenses and Facilities	\$
Office equipment and facilities	\$2,101
Telephone calls	\$130
Conferences and seminar attendance	\$550
Training and Professional Development (including Induction)	\$15,996
Interstate visits (including transport, accommodation and other out-of-pocket travelling expenses)	\$519
Overseas visits (including transport, accommodation and other out-of-pocket travelling expenses)	\$0
Expenses for spouses (spouse, partner or other person who accompanied a Councillor, being expenses payable in accordance with the Guidelines)	\$0
Childcare (or expenses involved in the provision of care for an immediate family member of a Councillor)	\$775
Total	\$20,071

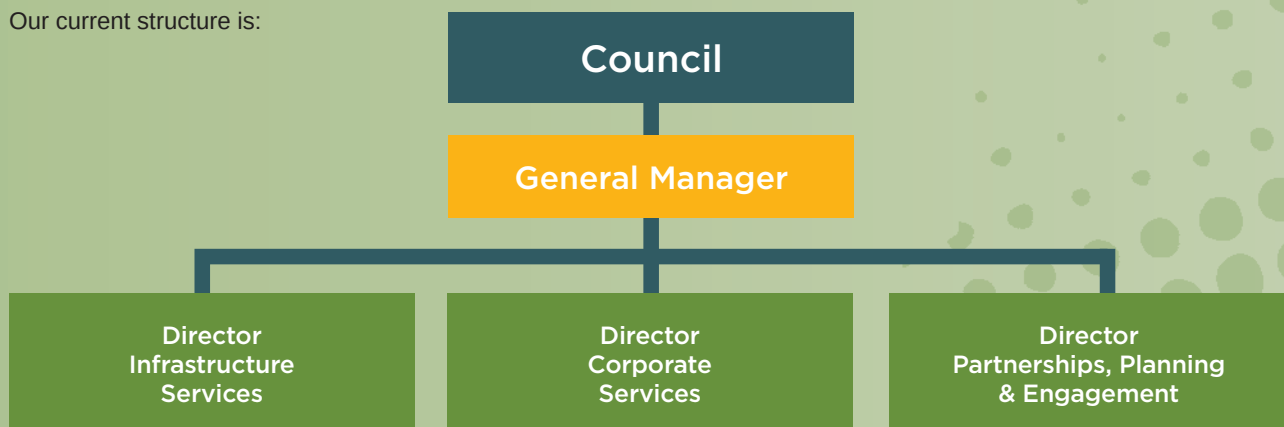


Your Council

Organisational Structure

Every four years, Council adopts a staff structure to support the Council and General Manager to deliver programs and activities detailed within Imagine Lismore Delivery Program.

Our current structure is:



368.3

Council full-time equivalent employees

8.5

Full-time equivalent Council staff per 1,000 residents

59.7

Richmond Tweed Regional Library full-time equivalent employees

12%*

Employee turnover rate



**Combined figures for Council and Richmond Tweed Regional Library.*

General Manager

Council welcomed new General Manager Michael Donnelly in the 2020/21 financial year.

Mr Donnelly is spearheading major change at council to increase the profitability of council assets and ensure council delivers essential services to the community in a cost-effective way.

Prior to his tenure with council, Mr Donnelly worked as chief executive of a state-owned trading corporation with a 3000-strong workforce and revenues of \$500 million, as well as the regional director of NSW Public Works.



Director – Corporate Services

Kate Webber



Director – Infrastructure Services

Peter Jeuken



Meet the Executive Team

Council's executive team underwent significant change in the past financial year as part of an ongoing process to improve its management practices and improve its cost effectiveness.

Kate Webber was appointed as Lismore City Council's Director of Corporate Services in October.

Kate is a qualified lawyer who spent fifteen years in the private sector focusing on governance, project management and business improvement.

Peter Jeuken was appointed Director Infrastructure Services in September 2019.

Eber Butron was appointed as Lismore City Council's Director of Partnerships, Planning and Engagement in March. Eber was most recently the Director Planning, Environment and Cultural Services at Townsville City Council, where he also held the role of acting Chief Executive.

Director – Partnerships, Planning & Engagement

Eber Butron



Delivery Program Progress Report



Our Progress



Lismore City Council provides a broad range of services to meet the day-to-day needs of the community.

Every program, project, activity, and service Council delivers to the community is planned for and documented in the Imagine Lismore Delivery Program.

The Delivery Program seeks to achieve a range of strategic objectives identified by the community in the Imagine Lismore Community Strategic Plan 2017-2027.

A revised Delivery Program was adopted by Council in June 2020.

This section of the Annual Report focuses on Council's progress during 2020/2021 in implementing the fourth year of the original Imagine Lismore Delivery Program 2017-2021.

This section of the report details progress, achievements, and statutory information prescribed by the *Local Government Regulation 2005* for each of the five key themes.

A An inclusive and healthy community



10-year objectives

A1 Our community is safe, happy and healthy.

A2 We recognise our Aboriginal and Torres Strait Islander community and cultures.

A3 Our sporting facilities and recreational spaces encourage active and passive community participation.

A4 Our community is a desirable place to live, an easy place to work and a welcoming place to visit.

A5 Our community has access to essential services.

Key Highlights

Council completed a \$60,000 upgrade of Riverview Park in South Lismore so it can keep up with growth in the region and continue to host sports carnivals and events in the decades to come.

Council completed a \$200,000 refurbishment of Lismore Library to make it more accessible for the elderly and those living with disability.

Council live-streamed a special flag-raising ceremony on Facebook in November to celebrate the start of NAIDOC Week despite COVID restrictions.

Australian Baseball League teams Sydney Blue Sox and Canberra Cavalry played exhibition matches at council facility Albert Park in January.

A \$500,000 upgrade of the popular Heritage Park ensured it is a favourite of local and visiting children with new water play and adventure play areas.

Rugby League fans watched their idols in action in an epic pre-season clash between the Gold Coast Titans and the New Zealand Warriors at Oakes Oval in February.

Children were thrilled in the lead-up to Christmas by a special Santa's Wonderland set up at Lismore Regional Gallery. The installation featured Santa Clause himself and fun activities for children.

Council entered into consultation with the community to develop its new Disability Inclusion Action Plan to identify ways to make the region more accessible for those living with disabilities.

Council ensured Nimbin Pool remained open despite COVID restrictions by helping to train a team of residents as COVID-19 Safety Marshalls.

Council began work on an upgrade of its biking facility at Nesbitt Park. The finished project will include a new Mountain Bike Skills Course and an upgrade of the BMX Pump Track.

Flood Stories

Lismore arts institution, The Quad, hosted 'Flood Stories', a storytelling showcase that put the spotlight on the devastating 2017 floods.



The immersive storytelling experience shared the true tales of heartbreak and heroism that emerged from the lifechanging natural disaster.

The showcase was produced by Lismore documentary-maker Jeanti St Clair. Participants put on gumboots and a raincoat and entered a repurposed shipping container to let the true stories of Lismore residents wash over them in audio and video compilations.

Flood Stories featured 10 audio stories about the flood, told from the perspectives of people who were flooded and people who helped.

Each flood story was presented as an audio recording that had been collected through a public storytelling workshop and interviews. The project highlighted the importance of storytelling in the recovery process and explored community resilience and its preparedness in the face of climate events.

Each story ranged from 10 to 30 minutes in duration.

Albert Park makeover

Popular baseball and softball sporting complex Albert Park will receive a complete makeover after council secured \$900,000 in state government funding.

The sporting facility has emerged as a popular regional hub of the sports and the grant will ensure it continues its reputation as a world-class facility. The complex is one of Australia's best with a total of four full-sized enclosed fields and two under lights.

Council has recognised the importance of female participation in sports and the new hub will feature the capacity for male and female changerooms and referee facilities. Manager Liveable and Active Communities Tony Duffy said the upgrade will improve its capacity to host national events. "Albert Park is now considered one of the top three in the country."

"It's got a great reputation." The coming \$900,000 upgrade of Albert Park is in addition to a \$4.95 million redevelopment since 2017.

The upgrades have established Lismore as a baseball and softball hub and Albert Park regularly hosts the Australian Little League Baseball Championships. Australian Baseball League teams Sydney Blue Sox and Canberra Cavalry competed in a four-game series at the sporting fields in January. It was the first time Albert Park had hosted teams from the premier Australian competition since 2017.





Heritage Park upgrade

The excited laughter and playful yelling of children will continue to travel up the Wilsons River for years to come after an upgrade of Heritage Park.

The popular children's destination will feature in the weekend and holiday plans of local and visiting families after a \$500,000 upgrade. There is no better way to cool off in summer than to take the children down to the park to use the popular water play area.

Featuring misters and water cannons and squirters, it is the perfect way for children to let off some steam.

Families can now square off against one another in water fights of epic proportions. The new nature play area will challenge even the most adventurous children with boulders to climb, a tree-top tower, a seesaw and inground trampolines.

Children sleep soundly after using up some of their nervous energy in the great outdoors. The Heritage Park upgrade was funded through a \$250,000 grant from the state government and \$250,000 raised by council through pocket park sales and flood insurance money.

Lismore Library refurbishment

Bookworms have rejoiced after a \$200,000 refurbishment of Lismore Library.

The project has given the library a bright new look and ensured it is accessible for all sections of the community. The library received a new coat of paint and new carpeting to give it a more contemporary feel. As well as a thorough makeover, the library received new shelving and seating.

Some of the shelving in the library was more than 40 years old and the new shelving features sections that are adjustable and on wheels to better serve elderly and mobility impaired members of the community. The library now also features hydraulic desks to better support children and library patrons living with disability.

The upgrade was in-line with council's vision to make the region accessible and inclusive for all sections of the community. Lismore Library continued its reputation for hosting interesting and engaging community workshops in the past financial year. Some highlights include the Creative Writing Masterclass held in collaboration with Byron Writers' Festival, the Tech Savvy Seniors group and Reading for Reconciliation group.



B A prosperous and vibrant city



10-year objectives

B1 Our community has diverse business and industry as well as opportunities for investment and growth.

B2 Our city and villages are attractive meeting places that provide for diverse activity and strengthen our social connections.

B3 Our community has a diverse and thriving arts and cultural life.

B4 Our community is connected and convenient.

Key Highlights

Council undertook a Flood Ready initiative to help businesses affected by the flood and awarded 15 grants worth a total of \$250,000.

To ensure the City of Lismore continues to host world-class music and entertainment, Lismore City Council upgraded the audio and lighting equipment of Lismore City Hall.

Council's secured funding for its \$510,000 Lismore Laneways Project to make the city's laneways a unique attraction for residents and visitors.

Lismore Quad project, Dungarimba Wandarahm received a Highly Commended Award in the Leo Kelly OAM Arts and Culture category at the Local Government NSW Awards.

Council completed its Parklets Trial in an effort to revitalise the CBD and boost visitor numbers. The portable seating fixtures featured chic styling and leafy shrubs.

Ashleigh Ralph was appointed as the new Director of the Lismore Regional Gallery. Ms. Ralph is guiding Lismore Regional Gallery into the future after leaving her position as Assistant Director, Development and Operations at the Institute of Modern Art in Brisbane.

Lismore Regional Airport began hosting world-class pilot training to students through TAFE NSW and Airways Aviation. The council facility is emerging as a regional aviation training hub.

Council completed a Rural Tourism Survey to gauge community support for ventures such as breweries, health spas and wedding venues in rural areas zoned for primary production.

Lismore City Council celebrated Small Business Month by hosting a dinner and workshop to help attendees write winning tenders.

Lismore Regional Gallery hosted its first touring exhibition from the National Gallery of Australia, Body Language.

Flood Ready initiative

Local businesses ensured they will be ready in the event of another serious flood by taking advantage of a council grant program.

Council's Flood Ready initiative offered up to \$25,000 for local businesses to fund projects and improvements that prevent and mitigate the negative effects a flood would have on their premises.

To be eligible for the initiative, businesses had to be located in flood prone urban areas such as the CBD, North Lismore, South Lismore and Loftville. Under the competitive Flood Ready program, businesses were required to submit their proposed projects to an independent panel which determined the successful recipients.



A total of 15 local businesses were able to access the state government funding. Advance Automotive Solutions, Book Warehouse, Lismore Cruise and Travel, The Toy Kingdom and Wrightway Products were among the grant winners. Advance Automotive Solutions used its \$12,700 grant to install a plate alloy platform and a hoist within its workshop so machinery can be raised up to higher ground to escape the flood waters. The Book Warehouse used its \$16,900 grant to install a series of metal pallet racks to create a mezzanine level where books, shelving and its counter can be easily moved in the event of a flood.

Lismore City Hall upgrade

To ensure the City of Lismore continues to host world-class music and entertainment, council upgraded the audio and lighting equipment of Lismore City Hall.

Lighting displays are more vivid and performers sound sharper after the \$1.16 million upgrade. The project ensured the hall features equipment up to contemporary performing arts venue standards.



The new equipment has established Lismore City Hall as the premiere performing arts venue in the Northern Rivers and will allow the venue to attract high-quality touring productions and stage more local productions. The new equipment has been designed with the environment in mind and uses less electricity.

The upgrade provides needed training and development opportunities for local audio, sound and lighting technicians who need industry experience. Lismore City Hall has been operating for more than 50 years.



Invigorating our laneways

The Lismore Laneways Project will make the city’s winding CBD laneways a work of art.

Council secured funding to beautify its inner-city laneways and make Lismore a unique destination.

The \$510,000 project includes the installation of artworks, street furniture and decorative lighting. It came after a round of consultation with the community on how the CBD could be beautified. The project aims to reinvigorate the CBD and breathe new life into its

laneways. By transforming drab urban streets into bright community spaces, council has reinvigorated its CBD streets and created a vibrant central hub that residents and visitors want to engage with.

The new-look vibrant CBD will feature eye-catching artworks and murals, tasteful greenery and shrubbery, retro phone booths and decorative painted rubbish and recycling bins. Council invited local artists to put forward ideas for murals and artworks to brighten and enliven spaces. The project is being undertaken on Carrington Street and Eggins Lane.

Lismore Youth Festival

Bundjalung hip-hop sensation and Triple J Unearthed Winner JK-47’s rapid fire lyrics thrilled a packed arena at the Lismore Youth Festival.

The emerging star headlined the two-day event at The Quad that attracted local youths in their droves.



JK-47 was joined on the bill by local indigenous hip hop sensation Blake Teddy Rhodes. Those families who prefer more relaxed music were invited to grab their picnic blankets and find a spot on the grass to enjoy the Northern Rivers Conservatorium’s Youth Jazz Orchestra.

Lismore youths’ love for skateboarding was indulged by Popsgood Skateboarding with a halfpipe demonstration and competitions and workshops. Lismore Regional Gallery hosted youth art exhibitions by Beyond Empathy and the Rainbow Collective. Lismore Library held workshops for children with graffiti artists, sculptors, anime artists and bushmen.

Larry Laughs Loud hosted a comedy workshop and Dream Bigger hosted a music industry masterclass aimed at aspiring musicians. The festival was held at the Quad in April.

C Our natural environment



10-year objectives

C1 Our waterways and catchments are healthy.

C2 We are committed to resource recovery, waste management and recycling innovation.

C3 We are committed to environmental sustainability.

C4 Our diverse natural environment is protected and enhanced.

Key Highlights

Council began the process of drafting its Lismore Waste and Recycling Strategy. The process featured community consultation and a publicity campaign to demystify recycling and educate the community.

Council delivered the Tackling Mosquitos Together program. The initiative aimed to tackle an increase in mosquito-borne diseases due to severe wet weather events and climate change.

A Rural Landholder Small Grants Program helped farmers and rural families care for their environment. Council offered \$7,500 for families to regenerate rainforest and bushland.

Council supported and promoted the Aussie Backyard Birdcount. Lismore residents were encouraged to download the app and count birds in their backyards and neighborhoods.

Council partnered with nonprofit Friends of the Koala in a publicity campaign to reduce koala deaths on the region's roads. Council identified roads that had a high number of koala fatalities.

To encourage cycling as a healthy way for Lismore residents to reduce their reliance upon fossil fuels, council joined the Biketober business challenge.

Council trained new guides for its stunning Rainforest Botanic Gardens. The volunteer guides were helped to design a unique one-hour tour through the popular gardens.

To reduce landfill and senseless waste, council hosted Secondhand Saturday. Held in May, the event helped residents clear their homes of items they no longer use.

Council celebrated International Compost Awareness Week in May. The celebrations included workshops on composting and beeswax wraps and children's activities.

Solar shade carpark

Lismore City Council secured funding to build an impressive \$650,000 solar shade carpark at the Clyde Campbell Carpark.

The project will feature construction of a roof structure with a 99.9kW solar PV system over 40 public carparks in the Clyde Campbell Carpark as well as installation of an electric vehicle car-charging station.

The project will provide much-needed shade for visitors to the CBD and the solar energy generated from the panels will be fed back into the electricity grid.

The solar shade carpark is part of council's strategy to help limit the impacts of climate change and increase the use of renewable energy. Lismore Mayor Vanessa Ekins said the project will provide much-needed shade for visitors to the CBD, with excess solar energy fed back into the electricity grid. "The solar shade project for Clyde Campbell Carpark is a great example of local government showing leadership on climate change issues and working towards becoming a sustainable city that



embraces renewable energy," she said.

Lismore City Council is a leader in the adoption of solar power. In recent years, council has significantly reduced its reliance on fossil-fuel generated power. In 2018, a 99kW system was installed at the Goonellabah Sports and Aquatic Centre and council unveiled a 99kW floating solar panel array at the East Lismore Sewage Treatment Plant. Funding for the solar shade project was secured through the Federal Government's Drought Community Program.



Rural Landholder Initiative Small Grants Program

Rural landholders were encouraged to do their bit for the environment with council's Rural Landholder Initiative Small Grants Program.

Rural landholders were encouraged to do their bit for the environment with council's Rural Landholder Initiative Small Grants Program. Up to \$7,500 was available over two years for projects such as bush regeneration and wildlife habitat.

The Rural Landholder Initiative was designed in partnership with Southern Cross University and encourages landholders to restore and enhance biodiversity assets on private land. Rural Landholder Extension Officer Kate Steel said the program was about primary producers and landholders working in partnership with the natural environment. "The message we try and give to people is one of mutual benefit," she said. By looking after your natural environment, you receive many positive benefits."

In 2020, 31 new Rural Landholder Initiative projects granted funds through council. The projects represent an investment of \$203,000 by council over two years and a \$260,000 investment from the landholders. Local landholders tackled a variety of projects with the funds such as vegetation restoration, habitat improvement, sustainable farming, habitat connectivity and waterway vegetation improvement. The Rural Landholder Initiative is funded through council's Biodiversity Management Strategy which aims to improve the quality and extent of native habitat in the Lismore region.



Slow down for our Koalas

Council installed temporary signage to reduce the number of koalas being hit by vehicles at three identified koala-strike hot spots around Lismore.

The signs warned motorists to slow down in koala crossing areas to reduce the risk of hitting koalas and other wildlife as they move between habitats.

The signs were installed at the three major koala hotspots: Ballina Road Goonellabah, Dunoon Road at Modanville and Wyrallah Road at Tuckurimba.

Lismore and the surrounding area is blessed with a higher-than-average population of koalas including a significant urban koala population in South-East Lismore. Koalas are under considerable threat from rapidly expanding urban centres and infrastructure that threatens their habitat.

In NSW, it has been estimated that less than 15,000 individuals remain. Within NSW, koalas are recognised as vulnerable under the Threatened Species Conservation Act 1995. To report sick or injured koalas on the road, motorists can call the Friends of the Koala 24-hour hotline on 6622 1233.

Lismore Resource Recovery Strategy

Council is developing a new Lismore Resource Recovery Strategy to help reduce landfill and protect the environment.

Waste management is a key service provided by council and a key component of the annual budget. Council set up a focus group and consulted with the community to identify ways the region's waste and recycling services can be improved.

A survey revealed 50 per cent of residents are putting unrecyclable items in their recycling bins and 37 per cent are throwing away dirty recyclables rather than washing them. Council also undertook a publicity campaign to educate the community about recycling and demystify the process.

In early 2021, council convened a focus group to examine specific services and costs to determine what services should be delivered in the future and how much residents and businesses are willing to pay. In April 2021, council released its draft Lismore Waste and Recycling Strategy and invited feedback from the community. The Lismore Waste and Recycling Strategy will be presented to Council in late 2021.



D Our built environment



10-year objectives

D1 Our city and village services are well managed and maintained.

D2 Our built environment is managed and enhanced to meet the needs of our growing community.

D3 Our land use planning caters for all sectors of the community.

D4 Our community has a diversity of affordable housing options.

Key Highlights

Lismore City Council completed its \$8.2 million South Lismore Flood Mitigation Project. The project involved removing 410,000 m³ of soil to reduce flood levels.

Lismore City Council's \$10 million Bridge Replacement Project began in April. Works will begin to replace 10 ageing wooden bridges in coming years.

Access to Goonellabah's burgeoning industrial precinct will be upgraded after council secured funding for the \$14 million project.

Lismore City Council secured funding for a project to build an impressive \$650,000 solar shade carpark at the Clyde Campbell Carpark.

The region's Recycling and Recovery Centre was rebuilt after it was damaged by fire.

A total of \$26 million was invested into Lismore City Council's sprawling regional road network.

Council expanded the number of burial and cremation plots available at Tucki Cemetery. The upgrade included 144 burial spaces and 144 spaces for cremated remains.

Council endorsed the Draft Lismore Floodplain Risk Management Study for public exhibition. The study recommended structural flood-mitigation measures and was open for public comment between November and January.

South Lismore Flood Mitigation Project

Council completed its \$8.2 million South Lismore Flood Mitigation Project.

The state government-funded project involved the removal of 410,000m³ of soil from a 58-hectare area of land owned by Council to reduce flood levels to the north.

The project diverts floodwater overflow from Leycester Creek around the Lismore Regional Airport. Flood modelling suggests the project should reduce peak water levels in the CBD, North Lismore and South Lismore by as much as 100mm in a serious flood event.



The area excavated is located behind the airport and is adjacent to Caniaba Street. The excavated material has been used to fill nearby industrial land within Lismore's floodplain and facilitate the expansion of the South Lismore Industrial Estate.

The project was endorsed by the Lismore Floodplain Management Committee and was delivered as part of a range of measures detailed in the Lismore Flood Mitigation Plan to help safeguard the community and increase disaster resilience.

Roads investment

Council reconfirmed its commitment to the region's sprawling regional road network with a total of \$26 million invested into it last financial year.

Council took advantage of the Federal Government's stimulus package and Safer Roads and Black Spots initiatives to secure the record funding haul.



The works carried out were an important step towards council's goal of reigning in its \$70 million road expenditure backlog that has built up over the past few decades. Manager Civic Services Darren Patch said it was heartening to see that a difference is being made. "It was significantly more than we have been able to spend in previous years," he said.

Mr Patch said council would keep working hard to address the backlog. "It's a significant problem if you don't have a good road network as it links all the commercial businesses and different industries," he said.

"Obviously the poorer condition our road network is in, the more it costs the community in wear and tear on vehicles."



Ageing wooden bridges replaced

Council secured funding to replace 10 ageing wooden bridges across the region.

Council secured funding to replace 10 ageing wooden bridges across the region. The old wooden structures will be replaced with concrete bridges that are safer and more resilient to natural disasters.

The bridges represent important thoroughfares for rural families and provide access to their farms and allow travel to public amenities such as schools and hospitals. The first project began in April with works beginning on the replacement of the Bungabbee bridge in Bungabbee.

The funding was offered as part of the State Government's Fixing Country Bridges Program designed to support councils replace aging timber bridges that are nearing the end of their life. Other bridges to be replaced are the Sexton Bridge at Monaltrie, Tucki Bridge at Marom Creek, Town Bridge at Terania Creek, Walsh Bridge at Blakebrook, Boomerang Bridge at Corndale, Greens Bridge at Nimbin, Ridgewood Bridge at Rosebank, Dudgeon Bridge at Keerrong and Henson Bridge at Nimbin.

Industrial precinct upgrade

Access to Goonellabah's burgeoning industrial precinct will be upgraded in a \$14 million project to improve access.

Lismore City Council secured the funding through the NSW Government's Growing Local Economies.

The funding will allow council to construct a new linking road with a bridge and a roundabout.

The project will create a direct route for trucks and people visiting the precinct. Lismore City Council Manager Economic Development Tina Irish said the project will ensure the precinct will keep pace with growth in the region. "There's a demand for growth with a lot of businesses keen to expand," she said. "If it gets developed the right way, it will bring a lot more jobs to the town."

E Leadership and Participation



10-year objectives

E1

We engage and communicate with our community.

E2

We collaborate with other agencies to achieve great outcomes.

E3

Our decisions and actions are open, transparent, effective and in the interests of all.

E4

We provide effective management and responsible governance.

E5

We continue to grow our reputation and capacity as a regional city.

Key Highlights

Leadership in the community was recognised with Lismore City Council's Citizen of the Year Awards.

Lismore City Council began its Aboriginal and Torres Strait Islander Staff Scholarship Program. The program was started in memory of former council employee Cory James who passed away in 2019.

Lismore City Council held its annual Australia Day Awards. The awards feature 10 categories for local people who have excelled in community and sporting endeavors.

The crucial and vital role women play in the community was recognised with Lismore City Council's International Women's Day Luncheon.

Long-serving councillor Vanessa Ekins was elected as Lismore's new mayor in February. The appointment came after a 16-year career serving on council.

Council undertook community consultation to develop its new Community Strategic Plan. The document will outline a vision for the region over the next 10 years.

Kate Webber was appointed as Lismore City Council's Director of Corporate Services. The qualified lawyer spent 15 years working in the private sector before taking the position with council.

Council invited the business community to come together and offer input into its new Business Activation Plan with workshops in Lismore and Nimbin.

Eber Butron was appointed as Lismore City Council's Director of Partnerships, Planning and Engagement. Eber was previously the Director Planning, Environment and Cultural Services at Townsville City Council.

Local icon, the Lismore Visitor Information Centre will continue to showcase the region to visitors thanks to a three-year lease renewal signed with Rous County Council.

Australia Day Awards

Council held its annual Australia Day Awards to recognise people who give back to the community through volunteering or community work and those who are excelling in sport or other endeavours.



The awards are divided into 10 categories and recognise service to the community, sports, the environment and the arts.

The Australia Day Awards Council uses the awards to recognise unsung heroes who put in many hours as volunteers to make the local community a great place to live and raise a family.

Executive Assistant to General Manager and Mayor and Councillors, Bronwyn Mitchell said the day was about recognising those people who work behind the scenes to make the Lismore community what it is.

“People will tell you that they don’t volunteer their time to be recognised for what they do but it is important to recognise them,” she said. Mrs Mitchell encouraged Lismore residents to nominate friends, family and colleagues who give back to their communities. “A lot of the time communities run on volunteers,” she said. “If we didn’t have them so many things wouldn’t happen, so we should thank people for their hard work.”



Aboriginal and Torres Strait Islander Staff Scholarship Program.

Lismore City Council began its Aboriginal and Torres Strait Islander Staff Scholarship Program.

The program was started in memory of former council employee Cory James. Mr James was a member of council’s roads crew who died suddenly in October 2019.

He was a proud Bundjalung/Yaegl man and is sorely missed by his family and council colleagues. The program offers \$5,000 annually for indigenous

council employees who undertake further study for leadership positions. In memory of Mr James, council also produced a shirt using Mr James’ original artwork.

The artwork is a replica of designs Mr James hand-painted on a surfboard that reflects his ancestral dreaming path. It features three circles representing the three islands where his ancestors were from - Ullagundai Island, Cabbage Tree Island and Stradbroke Island - as well as his handprint and signature. Lismore City Council parks team member Malcolm Saunderson was named as the inaugural recipient of council’s Cory James Memorial Scholarship in November.

International Women's Day luncheon

The vital role women play in the community was recognised at council's International Women's Day luncheon in March.

The well-attended luncheon at Lismore City Hall featured speeches from notable women and recognised the outstanding achievements of local women with an awards ceremony.

Keynote speaker Karley Banks, who excelled as an elite sports coach in the world of men's international touch football, told her story of success in shaking up the status quo in an environment traditionally dominated by men. The International Women's Day themes for 2021 were Choose to Challenge and Women in Leadership. The awards were spread across five categories and hosted by Lismore Mayor Vanessa Ekins. "If it gets developed the right way, it will bring a lot more jobs to the town."



Christmas spirit

Council celebrated the region's proud agricultural heritage and the festive season all at once when it unveiled its eye-catching Christmas tree in December.

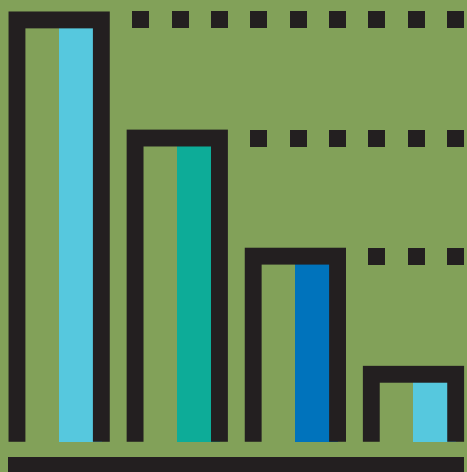
Located on the corner of Keen and Magellan streets, the seven-metre-tall masterpiece was made from repurposed agricultural 25-litre drums.

The impressive structure was dressed up with colourful bon bons that were made from chaff and feed bags and candy canes made from PVC piping. It was the sixth tree council staff has erected and was not only a nod to the region's rural heritage but also its commitment to recycling and sustainability.

The tradition began in 2015, when Council staff created a Christmas tree as a gift for the community from old bicycles painted in bright colours. In 2019, the Christmas Tree was made with more than 300 potted plants.



Community Financial Report 2020/21



What information is included?

The Community Financial Report provides a plain English explanation of our financial statements so that they can be easily understood by our community, business partners, customers and employees. It's a snapshot of:

- our financial performance for 2020-21;
- our financial position at 30 June 2021;
- what the results mean in terms of financial sustainability.

What were the highlights?

In the 2020/21 financial year, Council worked to consolidate efforts to improve financial performance and move toward the goal of financial sustainability.

Council began the financial year with a strong focus on continual improvement, which included improving technology and systems to increase efficiency and realise internal savings.

Council continued to deal with the impact of the fire at the Lismore Recycling & Recovery Centre in August 2019 which had a negative effect on Council's budget. The COVID-19 pandemic continued to impact on Council's operation, resulting in loss of income from closures at some of the Council's biggest facilities including libraries, pools, gym, art gallery and the waste facility.

Council also worked hard to obtain increased grant funding. This was successful with approximately \$11.4 million in additional grant funds, primarily for roads, received from the federal and state governments.

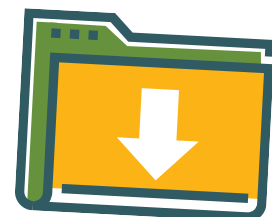
Council finished the financial year with an operating surplus of \$18.7 million, but after excluding capital grants and contributions a deficit of (\$14.97) million is reported. Council invested over \$44.3 million into infrastructure, property, plant and equipment for the year and total equity increased by \$52.06 million to \$1.73 billion.

Looking to the longer-term, Council continues to face an ongoing challenge to adequately fund the maintenance and renewal of its assets, particularly roads, as our community grows and expectations and needs increase. This is not a unique issue to Lismore, but one experienced by many other local governments in NSW.

Council's challenge into the future will be to address this ongoing funding shortfall and find further funds to ensure Lismore's infrastructure is renewed and improved for future generations.

DID YOU KNOW?

More detailed information about our financial performance and position is provided in the audited Financial Statements and Auditor's Report (Appendix 2), which is available from our website at www.lismore.nsw.gov.au.

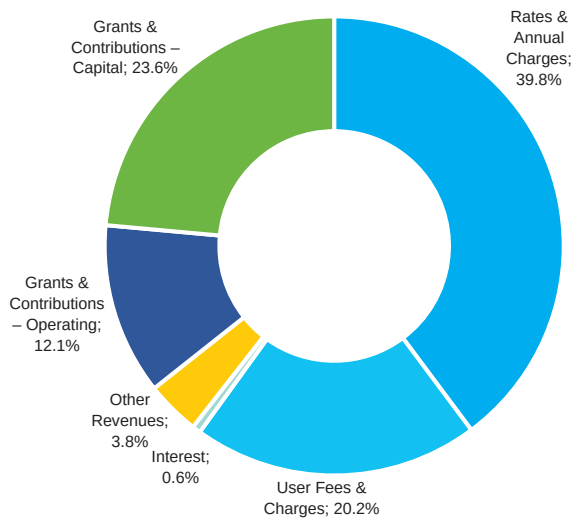


Financial Performance

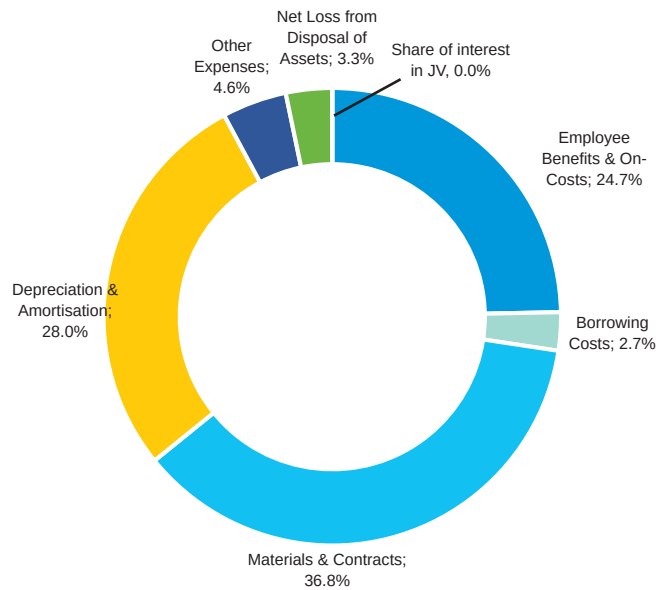
Total Revenue: \$142.9 million
up \$1.3 million from last year

Total Expenses: \$124.2 million
up \$10.1 million from last year

Where did the money come from? (%)



How was the money spent? (%)



What was the result?

Net Result: \$18.67 million surplus

(after capital grants and contributions)
Down (\$8.8) million from last year

Net Result: (\$14.97) million deficit

(before capital grants and contributions)
Down (\$14.337) million from last year

Major changes from 2019/20:

- \$3.8 million increase in grants: increase roads of \$11.4 million, offset by decreases in flood plain channel (\$2.17) million, Recreation & Culture (\$600k), environmental projects (\$1.8) million and non-cash developer contributions (\$2.2) million.
- \$257k increase in net loss from disposal of assets.
- \$11.4 million increase in depreciation expenses with the major increase in being Road infrastructure \$9.1 million and \$1 million in Waste disposal.
- Materials & Contracts declined from 2020 due to lower costs at the Waste facility - \$7 million
Increase in Legal expenses \$2.12 million.
Increase in casual labour hire of \$1 million

DID YOU KNOW?

A capital grant or contribution includes money provided by the Government or contributions from developers for Council to renew or build new community assets. The money cannot be spent on Council's day-to-day operating activities or services.

Financial Sustainability

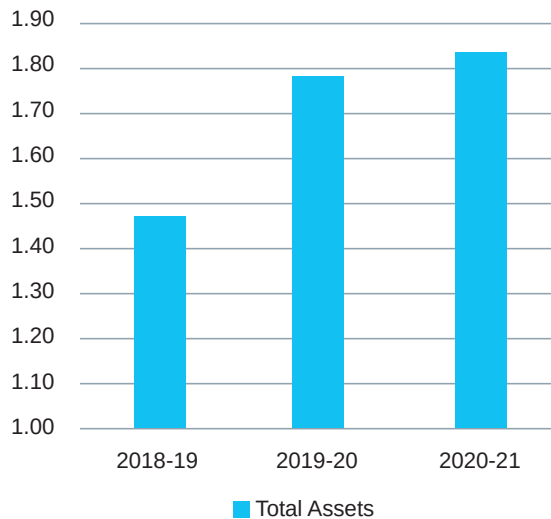
Total Assets: \$1.83 billion

up \$58.58 million from last year

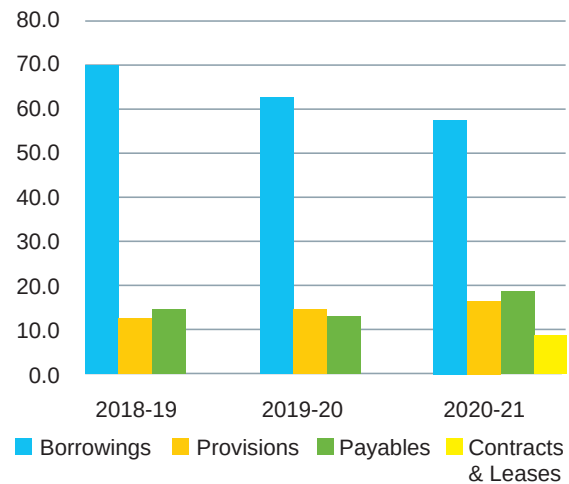
Total Liabilities: \$101.8 million

increased by \$6.5 million from last year

What do we own? (\$ billion)



What do we owe? (\$ million)



92.8% of Council's assets were infrastructure, property, plant and equipment, including:

- Roads, bridges and footpaths
- Water infrastructure
- Wastewater infrastructure
- Stormwater infrastructure
- Land and buildings
- Plant and equipment
- Open space and recreation assets (including parks)

Grant me the serenity

Council has placed a renewed focus on obtaining grant funding from state and federal governments in the 2020/21 financial year. There is recognition that revenue is simply not keeping pace with the escalating cost to deliver services to residents.

By advocating to all levels of government for more funding and having shovel-ready projects in place, Council gives itself the best possible chance of securing additional funds. While this revenue is uncertain, it can play a significant role in improving our regional city and infrastructure.

In the 2020/21 year, Council recognised \$50.9 million in grant funding.

What was the result?

Net Worth: \$1.73 billion

up \$52.07 million from last year

Major changes from 2019/20

- \$38.09 million increase in infrastructure, property, plant and equipment.
- \$14.3 million increase in cash and investments.
- \$7.42 million increase in contract assets.
- \$5.2 million decrease in loan liabilities.

Financial Sustainability

Each year, we report a series of performance measures, which are local government benchmarks set by the State Government and reflect expectations for financial sustainability. The measures use figures from the Audited Financial Statements (Appendix 2) to demonstrate relationships between key numbers.

There are two types of measures:

- Financial measures, which show how well Council is managing its finances.
- Infrastructure asset measures, which show how well Council is managing its assets.

Financial Measures

Operating Performance Ratio

This measures the extent to which revenue raised covers operational expenses.

Benchmark: > 0%

Council's result: **(9.93%)**



Debt Service Cover Ratio

This measures the availability of Council's operating cash to service its debt, including interest, principal and lease payments.

Benchmark: > 2 times

Council's result: **3.04 times**



Own Source Operating Revenue Ratio

This measures financial flexibility by assessing Council's reliance on external funding sources such as grants and contributions.

Benchmark: > 60%

Council's result: **64.4%**



Rates and Annual Charges Outstanding Percentage

This measures the impact of uncollected rates and annual charges on Council's liquidity, and the adequacy of Council's recovery efforts.

Benchmark: < 10%

Council's result: **9.4%**



Unrestricted Current Ratio

This measures whether Council has enough short-term resources to cover short-term financial obligations.

Benchmark: > 1.5 times

Council's result: **1.8 times**



Cash Expenses Cover Ratio

This measures the number of months Council can continue paying for its immediate expenses without additional cash inflows.

Benchmark: > 3 months

Council's result: **13.3 months**



Infrastructure Asset Measures

Asset Maintenance Ratio

This measures actual maintenance for the year as a percentage of the required maintenance for the year.

Benchmark: > 100%

Council's result: **86.1%**



Infrastructure Backlog Ratio

This measures Council's infrastructure backlog as a proportion of the total value of Council's infrastructure assets.

Benchmark: < 2%

Council's result: **12.7%**



Asset Renewal Ratio

This measures the rate at which existing assets are being renewed against the rate at which they are depreciating.

Benchmark: > 100%

Council's result: **76.9%**



What do the results mean?

Our financial sustainability measures for 2020-21 suggest that we are able to cover our immediate expenses, service our debts, and fund operating expenses during the year however cannot fund the usage of our assets (that is depreciation) to deliver these services.

Council will need to address the funding of its depreciation moving forward otherwise this will eventually impact Council's long term infrastructure asset sustainability. This can be seen by the infrastructure asset measures.

The infrastructure asset measures, which are focussed on longer-term sustainability, suggest that Council faces an ongoing challenge to adequately fund the maintenance and renewal of its assets. For 2020/21, the measures highlight that Council was not able to find enough funding to cover the required asset maintenance and renewal costs.

To be financially sustainable the Council will need to find and allocate increased funding to infrastructure to meet the benchmarks. This is best achieved through the current review of the Long Term Financial Plan.

Statutory Information 2020/21



Annual Report 2020/21

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Beneficiaries of Financial Assistance (grants and donations)

In accordance with Local Government Regulation 2005 cl217(1)(a5), an annual report must include details of the total amount contributed or otherwise granted under the Local Government Act s356 to financially assist others.

Assistance Category	Amount (\$)
FNC Life Education Van Relocation	\$2,340
Mayor's Discretionary Funding	\$400
Community Grants Scheme	\$12,818
Rural Halls – Maintenance and Insurance	\$58,000
Rural Halls – Rates	\$19,053
Contribution to Friends of Lismore Rainforest Botanic Gardens	\$62,614
Total	\$155,225

Capital Expenditure Reviews

In accordance with the Division of Local Government Capital Expenditure Guidelines (2010), councils must provide a report on capital works projects in the annual report, for which a capital expenditure review has been completed.

Council did not submit any capital expenditure review reports to the OLG for the reporting period.

Companion Animal Enforcement

In accordance with the Local Government Regulation 2005 cl217(1)(f), an annual report must include a statement of the Council's activities during the year in relation to enforcing and ensuring compliance with the Companion Animals Act 2008.

Council funded a total of \$435,000 on companion animal management activities in 2020/21.

This covered enforcement, education and information activities such as:

- Community education programs and community liaison to promote and assist in responsible pet ownership, microchipping and de-sexing of dogs and cats.
- Maintenance of four off-leash areas at Riverside Park South (fenced area), Lismore Gasworks, Elizabeth Gardens, and Hepburn Park Recreational Area.
- Provision of appropriate management and care of animals that come into Council's custody at the Lismore Pound.
- Investigation of 130 reported dog attack incidents (includes when a dog threatens, harasses, chases, or bites a person or another animal). Following investigations 44 of the reported attacks were recorded within the Companion Animals Register.

Council has an obligation under the Companion Animal Act 2008 to consider alternative courses of action before euthanasing any animals that come into its care. Animals are temperament assessed to determine suitability for rehoming. Council works closely with other welfare agencies to maximise rehoming outcomes. Wherever possible, animals are released back to owners or offered for adoption directly through Councils Pound or released for rehoming to animal rescue organisations. Animals not suitable for rehoming due to poor health or temperament are euthanased.

In 2020/21, of the 116 dogs impounded, 77 were released to owners, 13 were rehomed as part of Council adoption packages and 20 were released to organisations for rehoming. Of the 21 cats impounded 5 were released, 2 were rehomed as part of Council adoption packages, 13 were released to organisations for rehoming and 1 was euthanased.

Contracts Awarded

In accordance with the Local Government Regulation 2005 cl217(1)(a2), an annual report must provide details (names, nature, amounts) of contracts awarded for amounts exceeding \$150,000.

Contract No.	Contract Details	Contractor	Tender Amount
Q19/175	Heritage Park – Tiny Tots Playground Enhancement	Creative Recreation Solutions Pty Ltd	\$155,086.76
Q20/210	Microsoft Software Renewal	Datacom Systems	\$232,262.57
Q21/26	Nesbitt Park Mountain Bike Track	World Trail Pty Ltd	\$227,816.88
T2020-8	Lismore Regional Airport Fence	Olympic Fencing (NSW) Pty Ltd	\$316,663.60
T2020-10	Lismore Regional Sport Hub – Toilet Blocks	Greg Clark Building	\$1,254,956.00
T2020-17	Minor Concrete Works	<ul style="list-style-type: none"> • Anthony Lawrence trading as Structural Landscaping • Civil CS Pty Ltd • Country 2 Coast Concreting • D Digian Company ATF D Digianz Family Trust t/as Form and Pour • MWL and Co. Pty Ltd • NRC Group Pty Ltd • Santin Decorative Concreting 	Schedule of Rates
T2020-19	Sewer & Stormwater Grit Removal and CCTV Condition Assessment	Abergeldie Complex Infrastructure Pty Ltd	\$291,195.41
T2020-33	Sewer Main Renewal	<ul style="list-style-type: none"> • Abergeldie Rehabilitation Pty Ltd • Insituform Pacific Pty Ltd • Interflow Pty Ltd • Pipe Rehabilitation Pty Ltd • O'Brien Electrical and Plumbing Lismore 	Schedule of Rates
T2020-33	Sewer Main – Package of Work 1	Pipe Replacement Solutions	\$494,013.19
T2020-34	Road Construction Projects - Nimbin Road, Wyrallah Road and Blue Knob Road (Selective Tender via T20/3)	Section A: CD Civil Pty Ltd Section B: SEE Civil Pty Ltd	A: \$5,049,493.00 B: \$2,087,672.00
T2020-35	Quarry Mobile Crushing & Screening Services	1/ HXR Pty Ltd 2/ Civ Crish Pty Ltd	Schedule of Rates
T2020-36	Passenger, Truck and Earthmover Tyres Fitting and Service	Bridgestone Australia Ltd Goodyear Dunlop Tyres Aust Lismore Tyre Co Pty	Schedule of Rates
T2020-38	Lismore Employment Lands Project – Design Consultant	Local Government Engineering Services Pty Ltd	\$263,758.00

Councillor Expenses and Facilities

In accordance with Local Government Regulation 2005 cl217(1)(a1), an annual report must include details of the total cost during the year of the payment of the expenses of, and the provision of facilities to, councillors in relation to their civic functions (as paid by the council, reimbursed to the councillor or reconciled with the councillor), including separate details on the total cost of each of the following:

Councillor Expenses & Facilities	\$
Office Equipment and Facilities	\$2,101
Telephone calls	\$130
Conferences and Seminar Attendance	\$550
Training and Professional Development Inc Induction	\$15,996
Interstate Visits (including transport, accommodation and other out-of-pocket travelling expenses)	\$519
Overseas Visits (including transport, accommodation and other out-of-pocket travelling expenses)	\$0
Expenses for spouses (spouse, partner or other person who accompanied a Councillor, being expenses payable in accordance with the Guidelines)	\$0
Childcare (or expenses involved in the provision of care for an immediate family member of a Councillor)	\$775
Total	\$20,071

Allowances	\$
Mayoral Allowance	\$43,257
Total Councillor Allowances	\$183,805
Total	\$227,062

The name of the Mayor and each individual Councillor that completed council's induction program (where an induction program has been delivered during the relevant year)

N/A.

The name of the Mayor and each Councillor who participated in any ongoing professional development program during the year

Mayor Smith, Mayor Ekins, Councillors Bird, Cook and Marks.

The number of training and other activities provided to the Mayor and Councillors during the year as part of a professional development program:

Two.

Disability Inclusion Action Plan

Disability Inclusion Act 2014, s. 13

Council must include in its annual report information on the implementation of its Disability Inclusion Plan.

Council's Disability Inclusion Action Plan (DIAP) promotes equal rights for everyone in our community.

It also recognises Council's responsibility to support people living with disabilities to access the same human rights as everyone else in the community.

Key achievements in 2020/21 in implementing the DIAP include:

- Completion of a community wide survey between March and June 2021 to inform the development of the 2022-2025 Lismore City Council Disability Inclusion Action Plan
- Installation of an adult change facility at the Goonellabah Sports and Aquatic Centre
- AUSLAN led tours at the Lismore Regional Gallery
- Provision of Read speaker technology on the Lismore City Council website for a more accessible platform for people with vision impairment
- Promotion of the 'Missed Business Guide' to business owners to encourage better access and patronage for people with a disability
- Assistance to developers and property owners to identify ways of improving accessibility through the 'Tradies Good Guide to Access' booklet
- Provision of a hearing loop in the Council Chambers and live-streaming of Council's ordinary meetings and events.
- Provision of hoists at the Lismore Memorial Baths and Goonellabah Sports & Aquatic Centre.
- Waiving of fees for development applications for accessibility improvements.
- Quarterly meetings of the Access and Inclusion Advisory Group to provide advice to Council on disability access and inclusion.

Government Information (Public Access) Applications

In accordance with the Government Information (Public Information) Act 2009 s125 and Regulation 2009 cl7(3), an annual report must provide:

- Details of the review of its program for the release of government information in the public interest
- Statistical information about access applications received during the reporting year

Table A: Number of applications by type of applicant and outcome*								
	Access granted in full	Access granted in part	Access refused in full	Information not held	Information already available	Refuse to deal with application	Refuse to confirm/deny whether information is held	Application withdrawn
Media	0	0	0	0	0	0	0	0
Members of Parliament	0	0	0	0	0	0	0	0
Private sector business	1	0	0	0	0	0	0	0
Not for profit organisations or community groups	0	1	0	0	0	0	0	0
Members of the public (application by legal representative)	0	7	0	0	0	2	0	0
Members of the public (other)	1	2	1	0	2	4	0	0

* More than one decision can be made in respect of a particular access application. If so, a recording must be made in relation to each such decision. This also applies to Table B.

Table B: Number of applications by type of application and outcome								
	Access granted in full	Access granted in part	Access refused in full	Information not held	Information already available	Refuse to deal with application	Refuse to confirm/deny whether information is held	Application withdrawn
Personal information applications*	1	0	0	0	1	2	0	0
Access applications (other than personal information applications)	1	10	1	0	1	4	0	0
Access applications that are partly personal information applications and partly other	0	0	0	0	0	0	0	0

* A personal information application is an access application for personal information (as defined in clause 4 of Schedule 4 to the Act) about the applicant (the applicant being an individual).

Table C: Invalid applications	
Reason for invalidity	No of applications
Application does not comply with formal requirements (section 41 of the Act)	0
Application is for excluded information of the agency (section 43 of the Act)	0
Application contravenes restraint order (section 110 of the Act)	0
Total number of invalid applications received	0
Invalid applications that subsequently became valid applications	0

Table D: Conclusive presumption of overriding public interest against disclosure: matters listed in Schedule 1 to Act	
	Number of times consideration used*
Overriding secrecy laws	0
Cabinet information	0
Executive Council information	0
Contempt	0
Legal professional privilege	0
Excluded information	0
Documents affecting law enforcement and public safety	0
Transport safety	0
Adoption	0
Care and protection of children	0
Ministerial code of conduct	0
Aboriginal and environmental heritage	0

* More than one public interest consideration may apply in relation to a particular access application and, if so, each such consideration is to be recorded (but only once per application). This also applies in relation to Table E.

Table E: Other public interest considerations against disclosure: matters listed in table to section 14 of Act	
	Number of times consideration used*
Responsible and effective government	0
Law enforcement and security	2
Individual rights, judicial processes and natural justice	9
Business interests of agencies and other persons	1
Environment, culture, economy and general matters	0
Secrecy provisions	0
Exempt documents under interstate Freedom of Information legislation	0

Table F: Timeliness	
	Number of applications
Decided within the statutory timeframe (20 days plus any extensions)	14
Decided after 35 days (by agreement with applicant)	0
Not decided within time (deemed refusal)	7

Table G: Number of applications reviewed under Part 5 of the Act (by type of review and outcome)		
	Decision varied	Decision upheld
Internal review	0	0
Review by Information Commissioner*	0	0
Internal review following recommendation under section 93 of Act	0	0
Review by NSW Civil and Administrative Tribunal	0	0

* The Information Commissioner does not have the authority to vary decisions but can make recommendations to the original decision-maker. The data in this case indicates that a recommendation to vary or uphold the original decision has been made by the Information Commissioner.

Table H: Applications for review under Part 5 of the Act (by type of applicant)	
	Number of applications for review
Applications by access applicants	0
Applications by persons to whom information the subject of access application relates (see section 54 of the Act)	0

Table I: Applications transferred to other agencies under Division 2 of Part 4 of the Act (by type of transfer)	
	Number of applications transferred
Agency-initiated transfers	0
Applicant-initiated transfers	0

Environmental Upgrade Agreements

In accordance with Local Government Act 1993 s54D(2) and s54P(1), an annual report must include particulars of any environmental upgrade agreement entered into by the council.

A council may enter into an environmental upgrade agreement with a building owner and a finance provider in relation to a building. An environmental upgrade agreement is an agreement under which:

- a building owner agrees to carry out environmental upgrade works in respect of a building, and
- a finance provider agrees to advance funds to the building owner to finance those environmental upgrade works, and
- the council agrees to levy a charge on the relevant land for the purpose of repaying the advance to the finance provider.

Council did not enter into any Environmental Upgrade Agreements during the reporting period.

External Bodies (controlled by Council)

In accordance with Local Government Regulation 2005 cl217(1)(a7), an annual report must include a statement of all corporations, partnerships, trusts, joint ventures, syndicates or other bodies (whether or not incorporated) in which the council (whether alone or in conjunction with other councils) held a controlling interest during the year.

NIL for 2020/21.

External Bodies (delegated by Council)

In accordance with Local Government Regulation 2005 cl217(1)(a6), an annual report must include a statement of all external bodies that during that year exercised functions delegated by the council.

Council recognises Richmond Tweed Regional Library (RTRL) as an associate in its financial reporting. Council has a 25% interest in RTRL.

External Bodies (participated in by Council)

In accordance with Local Government Regulation 2005 cl217(1)(a8), an annual report must include a statement of all corporations, partnerships, trusts, joint ventures, syndicates or other bodies (whether or not incorporated) in which the council participated during the year.

North East Weight of Loads Group (NEWLOG). This organisation is responsible for reducing damage to Council roads.

Bluehills Residential Estate. This joint operation is responsible for the Development and Sale of Land.

Equal Employment Opportunity

In accordance with Local Government Regulation 2005 cl217(1)(a9), an annual report must include a statement of the activities undertaken by the council during the year to implement its equal employment opportunity management plan.

Council's Equal Employment Opportunity (EEO) Plan details our commitment to deliver equal employment opportunity through the Reconciliation Action Plan, Disability Inclusion Action Plan and other measures, to ensure a workforce that is representative of the demographics of our community.

Key achievements in 2020/21 in implementing the EEO Plan include:

- Appointment of a female Director to the role of Corporate Services Director.
- Ongoing employment of five local Aboriginal and Torres Strait Islander (ATSI) trainees within Council with two trainees being appointed to permanent positions.
- Identification of a number of dedicated ATSI positions for trainees within Council's organisation structure and planning for recruitment.
- Enhanced flexible working practices to ensure barriers are removed.
- Active and ongoing communication with the Aboriginal Advisory Group to encourage Aboriginal and Torres Strait Islander people to apply for traineeships and employment opportunities.

Legal Proceedings

In accordance with the Local Government Regulation 2005 cl217(1)(a3), an annual report must include a summary of the amounts incurred by the council during the year in relation to legal proceedings taken by or against the council (including amounts, costs and expenses paid or received by way of out of court settlements, other than those the terms of which are not to be disclosed) and a summary of the state of progress of each legal proceeding and (if it has been finalised) the result.

Details	Costs (\$)	Status	Result
Council & Ors ats Widjabul Wai Bai Native Title Federal Court Proceedings No SAD1174/2013	\$28,255	Ongoing	This matter is in the progress of a Native Title claim. It is not a claim against Council but a claim on Crown Land managed by LCC.
Winten North Lismore Plateau Ryan v NRPP & LCC & Winten Judicial Review appeal to L&E Court	\$42,568	Part finalised	Application is before the court and LCC is endeavouring to limit their involvement as the substantive matter has now generally concluded for Council.
Connell v Telstra Pty Ltd & Ors. L&E Court Proceedings	\$1,227	Ongoing	Class 4 Proceedings seeking declaration that installation of 5G antenna is not a low impact facility and requires DA. Council is 3rd respondent.
Michael Santin v LCC. Quarry DA & Compliance – appeal against refusal of DA	\$155,543	Ongoing	Litigation progressing with hearing set for October 2021
Graham Peter Meineke trading as GM Project Development & Management v LCC. Subdivision appeal against refusal of DA	\$30,877	Ongoing	Litigation progressing with matter listed for a conciliation conference on 29 October 2021.
LCC v Dajoco Investments Pty Ltd & Coyne. Class 4 proceedings in the L&E Court to enforce Council Orders relating to unlawful residential occupation of a building below flood and unauthorised illegal building works.	\$95,851	Completed other than the costs hearing.	Council was successful in the matter and the Court made Orders requiring the applicant to undertake specific works. Costs are now being sought as the decision was reserved.
LCC v Mount Pleasant Estate Pty Ltd. Local Court Proceedings. Appeal of an infringement penalty for non-compliance by the developer with the Development Consent	\$39,233	Completed	Council was successful in defending the appeal. The applicant was found guilty of the offence. Fine was increased and costs awarded to Council.
LCC v Singh - Access to premises for sewer infrastructure works	\$54,039	Completed	Council was unsuccessful in seeking access to premises for sewer rectification works.
Total Legal Expenses	\$416,716		

Overseas Visits

In accordance with Local Government Regulation 2005 cl132, an annual report must include details (including the purpose) of overseas visits undertaken during the year by councillors, council staff or other persons while representing the council (including visits sponsored by other organisations).

No overseas travel was undertaken by Councillors or Council staff during the reporting period.

Public Interest Disclosure

In accordance with the Public Interest Disclosure Act 1994 s31 and Regulation 2011 cl4, Council must include the following information:

Component	#
Number of public officials who have made a public interest disclosure to the public authority.	0
The number of public interest disclosures received by the public authority in total and the number of public interest disclosures received by the public authority relating to each of the following:	0
• corrupt conduct	0
• maladministration	0
• serious and substantial waste of public money or local government money (as appropriate)	0
• government information contraventions	0
• local government pecuniary interest contraventions	0
Number of public interest disclosures finalised by the public authority in this reporting period	0
Whether the public authority has a public interest disclosure policy in place	Yes
What actions the head of the public authority has taken to ensure that his or her staff awareness responsibilities under section 6E (1) (b) of the Act have been met	Online Code of Conduct training was implemented for all staff

Rates and Charges Written Off

Local Government Regulation 2005 – cl132

The annual report must include the amount of rates and charges written off during 2020/21.

Details	Amount (\$)
Pensioner Abandonments	\$0
• General	\$698,248
• Water	\$228,405
• Wastewater	\$219,433
• Domestic Waste	\$187,363
Other Abandonments	\$9,020
Postponed Rates & Interest	\$0
Rates & Charges Hardship Policy	\$40,308
Total	\$1,408,370

Recovery and Threat Abatement Plans

Fisheries Management Act 1994, s220ZT (2)

Recovery and threat abatement plans - Councils identified in a recovery and threat abatement plan as responsible for implementation of measures included in the plan, must report on actions taken to implement measures as to the state of the environment in its area.

Local councils have partial responsibility for three actions in the Threat Abatement Plan for Removal of Large Woody Debris from NSW Rivers and Streams. These are:

CRA 2: Ensure the development, administration and implementation of legislative and policy frameworks to protect riparian vegetation and maintain future supply of large woody debris. This includes development consents, State Environmental Planning Policies, property vegetation plans, private native forestry codes of practice, native vegetation regulations, integrated forest operations approvals and forest operating procedures.

CRA 3: Review environmental impact assessment processes and procedures used by consent and determining authorities when considering developments or activities that have the potential to impact on large woody debris. Identify anomalies, inconsistencies or deficiencies and modify processes as required.

CRA 4: Identify options to utilise regulatory and voluntary incentive-based mechanisms to protect large woody debris in priority areas known to support threatened species populations or ecological communities and implement as appropriate.

Lismore City Council assessment processes include referral to a staff ecologist to ensure compliance with the Biodiversity Conservation Act and relevant plans under the Fisheries Management Act. During the reporting period, no development applications involving removal of large woody debris from a river or stream was received.

Remuneration (General Manager)

In accordance with Local Government Regulation 2005 cl217(1)(b), an annual report must include a statement of the total remuneration package of the General Manager during the year that includes the total of the following:

Component	Amount (\$)
Salary	\$565,900
Bonus/Performance/Other payments	\$0
Superannuation	\$27,508
Non-cash benefits	\$6,323
Fringe Benefits Tax payable	\$5,853
Total Remuneration	\$605,584

Remuneration (Senior Staff)

In accordance with Local Government Regulation 2005 cl217(1)(c), an annual report must include a statement of the total remuneration packages for senior staff members (expressed as the total, not of individual members) during the year that includes the total of the following:

Component	Amount (\$)
Salary	\$473,045
Bonus/Performance/Other payments	\$0
Superannuation	\$39,952
Non-cash benefits	\$0
Fringe Benefits Tax payable	\$0
Total Remuneration	\$512,997

Special Rate Variation Expenditure (Business Promotion)

Councils must report on special rate variation expenditure (granted under s508) in accordance with conditions of any instruments of approval made by the Minister. For the Business Promotion SRV, Council is required to report in its annual report:

- the program of expenditure that was actually funded by the Special Variation;
- any significant differences between the Proposed Program and the program of expenditure that was actually funded by the Special Variation and the reasons for those differences; and
- the outcomes achieved as a result of the Special Variation

Total Income Received (\$):		\$393,600 (\$583,200 including carry forward)		
Details (Expenditure as funded by SRV)	Budget (\$)*	Actual (\$)	Diff (\$)	Reason for \$ Difference
Marketing	\$145,000	\$77,081	\$67,919	While Christmas campaign was delivered to meet COVID-safety requirements, there was not capacity to deliver other significant marketing campaigns (new CBD Activation Officer appointed Feb and new Business Activation Plan in development during this time).
• Stocktake Sale	\$15,000	\$1,098		
• Christmas Campaign	\$70,000	\$56,702		
• Marketing and production	\$60,000	\$19,281		
CBD Events and Placemaking	\$197,900	\$71,263	\$126,637	Sponsorship was provided to Events team to deliver Carols and Masters Games, however COVID-19 postponements has resulted in the majority of funds unexpended for other events. There was also inadequate capacity to deliver all projects (see above).
• Eat the Street	\$30,000	\$3,508		
• Events and placemaking assets	\$10,400	-		
• Masters Games	\$10,000	\$10,000		
• Pop-up activities (actuals included for Back Alley Gallery, Lismore Lantern Parade activation & Shine)	\$113,500	\$42,500		
• CBD Light Up Project	\$24,000	\$5,255		
• Carols by Candlelight	\$10,000	\$10,000		
Event Initiatives	\$136,500	\$39,841		Impacts of COVID-19 projects and partners, causing delays to next Financial Year. Cost for Business Activation Planning minimised, to favour expenditure on outcomes.
• Consultants	\$20,000	\$1,000		
• Placemaking (actuals contribution to QUAD coordination)	\$74,000	\$23,000		
• LCCI Business Awards	\$2,500	-		
• Business Planning (actuals for Business Activation Plan)	\$40,000	\$15,841		
Contingency	\$7,000	\$2,484	\$4,516	Normal expenditure occurred as part of storage rental, however additional contingency funds were not expended due to limited event and placemaking delivery.
• Purchases for storage rental	\$0	\$0		
Coordination and Overheads	\$96,800	\$48,180	\$48,620	New CBD Activation Officer role commenced February 2021 resulting in approximately 6 months unspent salary.
• Salaries	\$96,800	\$41,674		
• Casual labour hire	-	\$6,506		
Total Expenditure	\$593,600 - including interest	\$238,849	\$354,700	

Strategy Area/Project	Outcome
Marketing	<ul style="list-style-type: none"> Marketing activity to promote Lismore businesses and attract shoppers including What's On website and flyers, Business Enews and Local Matters Sponsorship of Santa's Wonderland, including photos with Santa, letters to Santa, a treasure hunt and window display competition to attract shoppers to the CBD in the lead up to Christmas. Support provided for promotions of CBD events, business and attractions, including further development of digital assets (Facebook and Instagram), TV, radio and print, and website content. The Visit Lismore website attracted over 68,000 users (traffic down 18% from previous year due to COVID-19 impacts on tourism and events) and the Come to the Heart website attracted over 13,000 viewers (traffic increase of 139% from previous year).
CBD Events and Placemaking	<ul style="list-style-type: none"> Sponsorship of the CBD activation for the Lismore Lantern Parade, which moved to the Showgrounds for COVID-safety. Sponsorship of the award-winning Eat the Street food festival, which has been postponed until 2022 due to COVID-19. Sponsorship of the inaugural SHINE light arts festival, and installation of new event power outlet on Molesworth Street for this event, which has been postponed due to COVID-19. Sponsorship of the Carols in the Heart event which was successfully delivered virtually, due to COVID-19. Sponsorship of the 11th Lismore Masters Games, which has been postponed until 2022 due to COVID-19. Sponsorship for Back Alley Gallery to refresh street artworks, complementing the Lismore Laneways Revitalisation Project. New power outlet and event infrastructure installed in Molesworth Street, to support future activation including SHINE.
Event Initiatives	<ul style="list-style-type: none"> Development of the new Business Activation Plan, led by new CBD Activation Officer who commenced February 2021, working with Lismore and Nimbin Business Chambers, Regional Development Australia – Northern Rivers, Lismore Square, Lismore City Council Mayor, staff representatives and broader community. The plan launched August 2021 will guide SBRVL expenditure and outcomes until June 2023. Support for Quad Placemaking role to coordinate effective programming, activation and space hire in 2020-21.

Special Rate Variation Expenditure (Biodiversity Management)

Councils must report on special rate variation expenditure (granted under s508) in accordance with conditions of any instruments of approval made by the Minister. For the Biodiversity Management SRV, Council is required to report in its annual report:

- a) the program of expenditure that was actually funded by the Special Variation;
- b) any significant differences between the Proposed Program and the program of expenditure that was actually funded by the Special Variation and the reasons for those differences; and
- c) the outcomes achieved as a result of the Special Variation

No.	Details (Program/ Project Expenditure as funded by SRV)	Budget (\$)*	Actual (\$)	Diff	Reason for \$ Difference
1	Cleaning up our own backyard: Planning and processes	38,500	56,313.32	-17,813.30	Additional funds allocated to spatial data following BMS review identifying this as a high priority, and to site action plans for roadside High Conservation Value sites.
2	Cleaning up our own backyard: Supporting the community	49,500	53,891.01	-4391.01	
3	Working with rural landholders	321,500	221,632	99,867.98	Rural Landholder Initiative field days were postponed, and Round 7 projects delayed due to Covid 19.
4	Working in the urban environment	103,800	68,381.89	35,418.11	Infrastructure works postponed. As external funding was received for roadstrike mitigation, allocation was put into reserve for future works and maintenance
5	Koala Plan of Management	33,600	61,781.73	-26,705.60	Koala population and density survey completed (postponed from previous year)
	Total Expenditure	\$546,900	\$462,000	\$84,900	

Strategy Area/Project	No. (SRV area)	Outcome
Identification and inspection of areas of High Conservation Value roadside vegetation and implementation of weed control	1	<ul style="list-style-type: none"> • Installation of guide-posts completed in north-west "green zone". • Weed control undertaken on 3.39 km of High Conservation Value roadside vegetation • Improved protection of threatened species on roadsides
GIS project	1	<ul style="list-style-type: none"> • Mapping of past projects undertaken with biodiversity funding is progressing • Spatial data analysed and used to identify and prioritise opportunities for biodiversity projects • Decision-making and resource allocation for biodiversity protection based on high quality information
Landcare partnership and support to groups	2 and 3	<ul style="list-style-type: none"> • Enhanced capacity of community groups working on biodiversity outcomes.
Biodiversity events and workshops	2	<ul style="list-style-type: none"> • Due to health restrictions only one Rural Landholder Initiative public biodiversity event was held. 25 participants attended the Jobs Tears Field Day at Terania Ck. • One additional event was held under a federally funded bushfire recovery project, attended by 65 people in the Nightcap rainforest communities • 477 residents participated in the Aussie Backyard Bird Count citizen science project • Strengthened connections between community and environment, and enhanced capacity in the community to support biodiversity outcomes
Coastal Management Program (CMP)		<ul style="list-style-type: none"> • The CMP scoping study, a joint project led by Rous County Council, commenced.
Individual landholder projects under the Rural Landholder Initiative	3	<ul style="list-style-type: none"> • 23 projects have come to completion at the end of 20/21: <ul style="list-style-type: none"> >Bush regeneration undertaken on 33.5 ha of native vegetation, with 625 trees planted >3.87 km of fencing installed/maintained for habitat protection >3.77 km of riparian area restored and 5.54 km excluded from stock >Five off-stream watering units installed • 29 new projects were initiated in October 2020, a delayed start due to health restrictions. Projected outcomes for year one of these projects: <ul style="list-style-type: none"> >Bush regeneration work on 47 ha of native vegetation, with 7020 trees planted >2.105 km of fencing installed for habitat protection >5.59 km of riparian area restored and 3.77 km excluded from stock • Two new case studies developed and a welcome pack delivered to new rural ratepayers • Strengthened relationships between LCC and rural landholders. • Enhanced capacity of rural landholders to maintain and improve the biodiversity values of Lismore's rural lands • Enhanced landscape connectivity and habitat values on privately-owned rural land
<p>Three Rural Industry partnership projects under the Rural Landholder Initiative:</p> <ul style="list-style-type: none"> • Native bee habitat on macadamia properties, including on ground works and a highly successful showcase field day. • Tea tree and biodiversity continued on-ground riparian works. • Engaging with graziers on health soil and water, two projects sponsored with on ground activity. 	3	<ul style="list-style-type: none"> • Strengthened relationships between LCC and rural industries. • Enhanced capacity of rural industries to maintain and improve the biodiversity values of Lismore's rural lands.

Strategy Area/Project	No. (SRV area)	Outcome
Bush regeneration in urban reserves	4	<ul style="list-style-type: none"> The SRV funded works at four sites, covering 20.8 ha. Enhanced landscape connectivity and habitat values. Improved protection of threatened species on Council-managed land.
Bush regeneration in high value riparian vegetation	4	<ul style="list-style-type: none"> Vegetation management plan prepared to guide restoration works Ecological restoration undertaken along 2.103 km of the Wilsons River and tributaries
Feel Blue Touch Green program	4	<ul style="list-style-type: none"> Strengthened connections between community and environment. Supporting mental health and well-being as well as biodiversity.
Koala habitat restoration projects	5	<ul style="list-style-type: none"> Completed projects: <ul style="list-style-type: none"> >Habitat regeneration and weed management on 17.81 of koala habitat. >60 additional koala food trees planted over 1.52 ha Projected for the first year of new projects: <ul style="list-style-type: none"> >Habitat regeneration and weed management on 20.36 ha >1810 trees planted over 5.26 ha Improved quantity and quality of koala habitat.
Koala population and density survey	5	<ul style="list-style-type: none"> Surveys completed on 60 sites in the Comprehensive Koala Plan of Management (CKPoM) area Improved understanding of the presence and density of koalas in this area
Contributions to collaborative research into distribution pathways and strategies for koala conservation	5	<ul style="list-style-type: none"> Decision-making and resource allocation for habitat restoration based on high quality information.

Stormwater Management Services

In accordance with Local Government Regulation 2005 cl217(1)(e), an annual report must include a statement detailing the stormwater management services provided by the council during the year.

Council collected \$383,069.00 in levies in 2020/21, of which \$185,783 was spent on our large stormwater network, and the remainder kept in reserves. The SMS charge was spent on inspections, maintenance, and operational costs. It was also spent on various capital and renewal works including:

- Captain Rous Park and Hamley Road – stormwater improvements (completed)
- Upper Monaltrie Creek – stormwater detailed design (continued)
- Browns Creek Naturalisation – minor investigation as part of a full design – (continued)

The remaining unspent funds are placed back into reserves and can only be used for future stormwater related works as outlined in the Stormwater Management Plan.

Swimming Pool Inspections

In accordance with Swimming Pools Act 1992 s22F(2) and Regulation 2008 cl18BC, an annual report must include information in relation to swimming pool inspections carried out in accordance with the Act and Regulation.

Details	#
Number of inspections of tourist and visitor accommodation	11
Number of inspections of premises with more than two dwellings	6
Number of inspections that resulted in issuance of a certificate of compliance under s22D of the Act	0
Number of inspections that resulted in issuance of a certificate of non-compliance under s18B of the Regulation	0

Voluntary Planning Agreements

Environmental Planning and Assessment Act 1979 No 203, Division 7.1(2)(7.5)(5) (formerly s93G)

A planning authority that has entered into one or more planning agreements must, while any such planning agreements remain in force, include in its annual report particulars of compliance with and the effect of the planning agreements during the year to which the report relates.

1. Cameron Road Development - DA10/77 - Voluntary Planning Agreement

The approved subdivision development at Cameron Road is subject to a Voluntary Planning Agreement (VPA) under Development Consent 2010/77 for the following works:

- Upgrading Cowlong Road
- Upgrading Boatharbour Road
- Upgrading McLean Ridges Hall

The infrastructure contributions identified in the VPA are required to meet the demand for services and facilities arising from the increased residential population.

Council currently holds contributions collected from previous subdivision lots released in restricted funds that are to be directed to the identified road improvements.

Works on Private Land

In accordance with Local Government Regulation 2005 cl217(1)(a4), an annual report must include details or a summary of resolutions made during that year under Local Government Act s67 concerning work carried out on private land and details or a summary of such work if the cost of the work has been fully or partly subsidised by the council, together with a statement of the total amount by which the council has subsidised any such work during that year

Council has not performed any works on private property for the reporting period.



**For more information phone
Lismore City Council**

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