

Imagine Lismore Delivery Program 2017 – 2021

PROGRESS REPORT Quarter 1 - July to September 2020

Introduction

The Local Government Act 1993 requires the General Manager to provide a report on the progress of implementing Council's Delivery Program at least every six months. The attached report covers the period 1 July – 30 September 2020 and includes an update for every activity in the Revised Delivery Program 2017-21/Operational Plan 2020-21. Instructions on how to read the report are provided below.

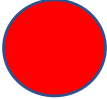


Please note:

- Traffic lights are only provided for projects with a status of 'progressing.'
- If an action is funding dependent (FD) no traffic light is provided, in most cases, as it does not yet have a budget or schedule.

How to Read this Report

Action Code	Action Name	Authoriser	Status	Schedule	Budget	Comments
<p>This is the activity's reference number in the Delivery Program/ Operational Plan.</p> <p>The letter in this column denotes the 'Activity Type' as follows: O = Operational/ BAU; P = Project; GF = Grant-funded; FD = Funding dependent</p>	<p>This is the description of the activity as it appears in the Delivery Program/ Operational Plan</p>	<p>This is the position title of the person who Authorises the quarterly updates detailed in this report</p>	<p>This describes the status of the activity at the end of the quarter and the definitions for status types can be found below</p>	<p>A traffic light is provided to show whether or not the activity is on schedule. The key for the traffic lights is below</p>	<p>A traffic light is provided to show whether or not the activity is on budget. The key for the traffic lights is below</p>	<p>This comment provides an update on progress including highlights, issues or changes. It also provides an explanation if the activity has a status of 'not progressing.'</p>

Status Option	Definition
Not progressed	There is an issue that has delayed progress with this action or it has not started due to an issue.
Progressing	Things are progressing as they should with this action. For BAU, this option will usually be selected, except in quarter 4 when BAU actions will often be marked as completed .
Not due to start	The action is due to start in a later quarter of this financial year.
Cancelled/Deferred	It has been formally agreed that this action will not happen at all or will be deferred to a later time.

Traffic Light Key for “On Schedule” and “On Budget”	
No	
Yes	
Watch	

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Theme A: An inclusive and healthy community

A1: Our community is safe, happy and healthy

A1.1: Support community members to participate in healthy eating and active living.

Action Code	Action Name	Authorising Officer Position	Status	Schedule	Budget	Comments
O	Operate the Goonellabah Sports and Aquatic Centre and the Lismore Memorial Baths aquatic facilities, and provide a range of activities and events for all members of our community	Manager Liveable & Active Communities	Progressing			We are slightly under budget in terms of revenue for the first quarter. This is typical of this first quarter as we are coming out of the winter / quieter months. COVID repercussions mean many members not confident to come back in first months. Clientele and patronage is increasing positively with great numbers in many areas.

A1.2: Provide responsive emergency management and emergency prevention services.







Action Code	Action Name	Authorising Officer Position	Status	Schedule	Budget	Comments
GF	Complete excavation of the Lismore floodway	Manager Assets	Progressing			Bulk filling, capping and topsoil spreading of the fill site has been completed and the revegetation of both sites (excavation and fill site) is currently underway and progressing well. The main contractor has begun to demobilise the site and the project is due for final completion within budget at end of October in accordance with funding deed.

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Action Code	Action Name	Authorising Officer Position	Status	Schedule	Budget	Comments
A1.2.2 GF	Review and update the Lismore Floodplain Risk Management Plan 2015. Milestones for 2020-21 include: Secure State Government funding Engage consultant to prepare new plan	Manager Liveable & Active Communities	Progressing			Grant application submitted prior to this financial year. Grants usually announced in October / November.
A1.2.3 O	Facilitate Councils Floodplain Management Committee to monitor flood risk and mitigation	Manager Liveable & Active Communities	Progressing			Periodic meetings have occurred as required and anticipated.
A1.2.4 O	Facilitate quarterly meetings of the Lismore Disaster Ready Committee	Manager Liveable & Active Communities	Not progressed	Not progressed	Not progressed	This has not occurred yet due to Council's budget decisions. Reallocation of projects is still underway. The Strategic Planning Coordinator may take on this role.
A1.2.5 GF	Develop the Lismore Rural Disaster Planning project to support the community's capacity to respond effectively in future disasters. The outcome of the project focuses on the creation of Community Plans to increase community preparedness and enable an integrated community response to future disasters.	Manager Liveable & Active Communities	Progressing			Delayed commencement of this project due to impacts of COVID-19 and Council's budget decisions. However, progress now underway with RFQ released to engage a consultant to undertake the project. Consultant will be on board by 20 October 2020.







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A1.3: Maintain public health, safety and amenity.









Action Code	Action Name	Authorising Officer Position	Status	Schedule	Budget	Comments
A1.3.1 O	Inspect swimming pools to ensure compliance with NSW legislation	Manager Built Environment	Not Due To Start	Not Due To Start	Not Due To Start	The inspection program for swimming pool water quality - Public Health Regulations is programmed to be completed within the second quarter being the commencement of the normal swimming season. Program not anticipated to be impacted by COVID-19.
A1.3.2 O	Certify and audit commercial and industrial buildings to ensure adequate fire safety	Director Partnerships Planning & Engagement	Progressing			This is ongoing and performed as part of the DA Application process for existing building modifications, plus part of the council's Essential Services Fire Safety measures Program.
A1.3.3 O	Inspect and register commercial businesses offering food for sale or skin penetration/beauty treatments to ensure compliance with food safety and public health standards	Manager Built Environment	Progressing			The commercial premises public health safety program has been dominated by COVID-19 - educating and guiding premises through the implementation of COVID-19 Safety Plans.
A1.3.4 O	Undertake regular parking patrols to ensure compliance with adopted parking strategies	Manager Built Environment	Progressing			Program being implemented within the constraints of COVID-19. Council resolution providing free paid parking in Hunter and Dalziel Streets for six month period ending 14 October 2020 has impacted upon budgeted revenue.

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Action Code	Action Name	Authorising Officer Position	Status	Schedule	Budget	Comments
A1.3.5 O	Encourage responsible pet ownership through education programs and take appropriate action in response to complaints about companion animals	Manager Built Environment	Progressing			Focus has been on implementation of new requirements under the Companion Animals Act relating to registration and permit requirements for the keeping of cats. Activity has not been adversely impacted by COVID-19.
A1.3.6 O	Remove abandoned vehicles and wandering stock from public places in accordance with adopted procedures and NSW legislation	Manager Built Environment	Progressing			Activity being undertaken to meet community and legislative expectations - BAU. Activity has not been impacted by COVID-19.
A1.3.7 O	Implement and manage CitySafe program in the Lismore CBD. CitySafe includes the provision and maintenance of Lismore and Nimbin CCTV cameras, representation on the CitySafe Committee, Lismore Late Nighter bus service, etc.	Manager Built Environment	Progressing			Capital works 1st extension Lismore - CCTV system are complete (Trinity bus interchange), 2nd extension Oakes Oval impacted by COVID-19 and programmed for completion by November 2020. Street Beat delivered through Rangers. Partial suspension of Late Nighter service due to COVID.
A1.3.8 O	Take compliance action in response to customer requests/complaints, relating to public health, safety and amenity	Manager Built Environment	Progressing			Activity being undertaken to meet community and legislative expectations guided by Councils Enforcement Guidelines. This activity has been impacted by COVID-19. Inspection program will still be completed by deadline.

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Action Code	Action Name	Authorising Officer Position	Status	Schedule	Budget	Comments
A1.3.9 O	Maintain the Lismore City Council Animal Pound	Manager Built Environment	Progressing			Animal impounding facility being maintained to meet community and legislative expectations. New impounding register and procedure implemented to ensure all payments through the cashiers. Activity has not been adversely impacted by COVID-19.

A2: We recognise our Aboriginal and Torres Strait Islander community and cultures

A2.1: Provide Opportunities for Aboriginal and Torres Strait Islander people to participate in community events and programs.

Action Code	Action Name	Authorising Officer Position	Status	Schedule	Budget	Comments
A2.1.1 P	Celebrate and participate in National Reconciliation Week by hosting events to promote reconciliation within Lismore City Council	Director Corporate Services	Not Due To Start	Not Due To Start	Not Due To Start	Through the COVID-19 Pandemic NRW celebrations were delayed and have not yet been carried out. NAIDOC celebrations are planned for November with Council's Events Team support and guidance from the Aboriginal Advisory Group (AAG). The event will be smaller in scale to comply with extant COVID-19 restrictions.

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A2.1.2 P	Host annual NAIDOC Family Day to provide information and services to local Aboriginal and Torres Strait Islander people and encourage understanding and cultural sharing between Aboriginal and non-Aboriginal community members	Manager Liveable & Active Communities	Progressing			NAIDOC Family Day was cancelled due to COVID. NAIDOC celebrations will be held in NAIDOC week, November 8 to 15. Program is being finalised in consultation with the Aboriginal Advisory Group. The program will include activities to be held at the Regional Gallery, Lismore library and the Quad. Community members will be invited to attend.
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A2.3: Implement actions in the 'Innovate' Reconciliation Action Plan (RAP) to build relationships and respect, and provide employment and procurement opportunities.









Action Code	Action Name	Authorising Officer Position	Status	Schedule	Budget	Comments
O	Ensure Council's Aboriginal Advisory Group meets quarterly to provide community representation and advice to Council on local government matters affecting Aboriginal and Torres Strait Islander people	Director Corporate Services	Not progressed	Not progressed	Not progressed	Due to COVID 19 -- this group did not meet in the July to September Quarter. The first meeting for the financial year is scheduled for 8 October 2021
O	Actively monitor the implementation of actions in Lismore City Council's Reconciliation Action Plan (RAP) through regular meetings of the RAP Working Group	Director Corporate Services	Not progressed	Not progressed	Not progressed	RAP Working Group did not meet in this quarter. Responsibility for RAP Working Group now with Director – Corporate Services.

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A2.3.3 P	Review refresh and update Lismore City Councils Reconciliation Action Plan (RAP). Milestones for 2020-21 include: Seek feedback and endorsement from Reconciliation Australia on updated RAP	Director Corporate Services	Progressing			The submission of the Draft Reconciliation Action Plan (RAP) to Reconciliation Australia (RA) was delayed and was finally submitted on 9 September 2020.
A2.3.4 O	Improve Aboriginal and Torres Strait Islander employment outcomes within Council's workforce. Priorities include: Maintain at least 6% Aboriginal and Torres Strait Islander representation within Council's workforce Provide traineeships and apprenticeships for Aboriginal and Torres Strait Islander applicants that lead to ongoing employment opportunities	Director Corporate Services	Progressing			Council currently has an Indigenous employment rate of 5.4% (inclusive of trainee/apprentices and casual staff). "on schedule" traffic light is amber as a result of this.
A2.3.5 O	Continue to observe cultural protocols, such as Welcome to Country and Acknowledgement of Country at the commencement of all Council meetings, external meetings and public events	General Manager	Progressing			Cultural protocols continue to be observed appropriately at all Council meetings, functions and events.
A2.3.6 O	Continue to display Aboriginal and Torres Strait Islander flags in Council Chambers and hoist daily at Council's Corporate Centre	General Manager	Progressing			Aboriginal and Torres Strait Islander flags are displayed daily on Council sites and within the Council Chambers.





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A2.4: Conserve items, areas and places of Aboriginal cultural heritage significance.

Action Code	Action Name	Authorising Officer Position	Status	Schedule	Budget	Comments
A2.4.1 O	Provide Native Title Manager Advice in respect of any proposed activity/lease/development affecting crown land	Manager Assets	Progressing			Native Title Managers have been providing advice on an as needs basis in a timely manner.
A2.4.2 O	Ensure Council rezoning planning proposals, and development applications, and all infrastructure works address potential Aboriginal cultural heritage and significance to ensure any impact is avoided	Manager Liveable & Active Communities	Progressing			This is a BAU activity for rezoning planning proposals and development applications.

A3: Our sporting facilities and recreational spaces encourage active and passive community participation

A3.1: Provide a major parkland that caters for the local and regional community while providing economic benefits to the CBD.

Action Code	Action Name	Authorising Officer Position	Status	Schedule	Budget	Comments
A3.1.1 FD	Identify funding to realise the major regional recreation space, Lismore Parklands. Milestones for 2020-21 include: Facilitate the development of supporting technical reports including a review of environmental factors (REF) Identify opportunities for grant funding	Director Partnerships Planning & Engagement	Progressing	N/A - funding dependent	N/A - funding dependent	Continuing to investigate grant opportunities







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A3.2: Provide high quality open spaces, parks and reserves.

Action Code	Action Name	Authorising Officer Position	Status	Schedule	Budget	Comments
A3.2.1 O	Maintain and service existing open spaces, parks and gardens	Director Infrastructure Services	Progressing			Facilities are being maintained in accordance with the service levels adopted within current budget.
A3.2.2 O	Undertake Playground condition inspections and complete necessary repair work to ensure safety and compliance	Director Infrastructure Services	Progressing			Facilities are being inspected and maintained to meet adopted service levels within current budget..
A3.2.3 GF	Commence construction of the upgrade to Dawson Street amenities	Assets Engineer	Progressing			Detailed plans and designs are completed. This amenities building will be part of 3 that are tendered as a package of work in October 2020. Construction will commence as soon as possible after tender award.
A3.2.4 FD	Identify infrastructure funding opportunities and lobby support for the Tweed Byron Hinterland Trails project	Director Partnerships Planning & Engagement	Progressing	N/A-funding dependent	N/A - funding dependent	The road design and costing for this project has been developed. Contacts have been established with Byron Shire Council and NPWS. Awaiting suitable funding round to progress
A3.2.5 FD	Identify funding to work collaboratively with the community and developers to achieve Stage 2 of the Nimbin Walking Trail (Rainbow Road)	Director Infrastructure Services	Progressing	N/A-funding dependent	N/A-funding dependent	Meetings held with community stakeholders to develop a preliminary project scope and budget for further discussion with Nimbin Rainbow Walk representatives to agree next steps on the basis this project is not funded within the adopted budget.





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A3.3: Provide high quality sporting facilities to meet the diverse needs of the community.



Action Code	Action Name	Authorising Officer Position	Status	Schedule	Budget	Comments
A3.3.1 GF	Continue to redevelop Albert Park Baseball/Softball Complex. Milestones for 2020-21 include: Renovate all four fields Complete refurbishment of grandstand and office spaces	Manager Liveable & Active Communities	Progressing			All field works are complete. Storage facility quote close 30/9/20 and will be awarded. Works on existing clubhouse renovations have begun and will see the canteen extended and the building fully painted.
A3.3.2 GF	Commence construction of Nesbitt Park Pump Track projects approved within the SCCF Round 3 Grants	Manager Assets	Progressing			A preliminary project scope and project budget has been completed. This project will be prioritised upon completion of the Heritage Park Enhancement Project scheduled to conclude in October 2020.
A3.3.3 GF	Commence construction of an international standard mountain bike facility at South Cross University	Manager Assets	Not Progressed	Not Progressed	Not Progressed	Southern Cross University cancelled their agreement at the start of this year. Currently in preliminary discussions with Rous Water regarding an opportunity to design a Mountain Bike trail at Caniaba near the Perradenya Estate.
A3.3.4 FD	Identify funding opportunities to upgrade the Oakes Oval sports lighting & Lismore Quad turf	Manager Liveable & Active Communities	Progressing	N/A-funding dependent	N/A-funding dependent	We are continuing to identify funding opportunities.

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Action Code	Action Name	Authorising Officer Position	Status	Schedule	Budget	Comments
A3.3.5 GF	Continue to develop the Oakes/Crozier Central City Sports Precinct. Milestones for 2020-21 include: Completion of working drawings Calling for tenders for various elements Commencement of construction	Assets Engineer	Progressing			The project has been broken into key elements with several activities targeted as "early works". These works include the new amenities, new maintenance shed, demolition of old pavilion, fencing and internal civil works. The main design elements are nearing completion including the new Tidal building and the revamped Gordon Pavilion. Schedule is amber as deadline for milestones is getting close.
A3.3.6 FD	Identify funding opportunities to implement priority actions from the Sport and Recreation Plan	Manager Liveable & Active Communities	Not Progressed	Not Progressed	Not progressed	Due to Council budget decisions, no further action can commence due to lack of resources.

A4: Our community is a desirable place to live, an easy place to work and a welcoming place to visit

A4.1: Promote positive attitudes and behaviours toward people with disability.

Action Code	Action Name	Authorising Officer Position	Status	Schedule	Budget	Comments
A4.1.1 O	Facilitate quarterly Disability Access & Inclusion Advisory Group meetings	Director Corporate Services	Progressing			The Disability Access and Inclusion Advisory Group meeting was held on 28 August. The group provided advice to Council staff that will be used to inform the consultation process to develop the Disability Inclusion Action Plan in early 2021.







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A4.2: Create liveable communities for all

Action Code	Action Name	Authorising Officer Position	Status	Schedule	Budget	Comments
A4.2.1 O	Identify funding opportunities to continue to establish the shared pathway network	Manager Assets	Progressing			Staff are awaiting the outcome of grant submissions lodged for the NSW Governments 2020/21 Walking and Cycling Program and will continue to identify other funding opportunities as they arise.
A4.2.2 O	Continue to implement and report on the Disability Inclusion Action Plan 2017-2021	Director Corporate Services	Progressing			Implementation of the actions within the Disability Inclusion Action Plan 2017-2021 is reported through individual activities detailed throughout the Operational Plan. The 2019-20 Annual Report will detail projects completed throughout the year. The Annual Report will be released in early December 2020.
A4.2.3 P	Undertake review of the Disability Inclusion Action Plan 2017-2021	Director Corporate Services	Not Due To Start	Not Due To Start	Not Due To Start	This project is due to commence in early 2021
A4.2.4 P	Deliver on election commitments to upgrade the Goonellabah Community Centre and Library. Milestones for 2020-21 include: Finalise scope and deliverables Engage contractors Complete construction	Manager Assets	Progressing			The project involves the upgrade and updating of the Goonellabah Community Centre and facilities including installation of a fire alarm system, upgrade of external decking, internal upgrades to library and community meeting rooms, security upgrades and external library learning area.

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A5: Our community has access to essential services

A5.1: Provide suitable and well-planned cemeteries, chapel and crematorium services.

Action Code	Action Name	Authorising Officer Position	Status	Schedule	Budget	Comments
A5.1.1 O	Operate the Lismore Memorial Gardens, Crematorium and cemeteries across the Lismore Local Government Area, and provide memorial options and burial advice to the community.	Manager Commercial Services	Progressing			The Lismore Memorial Gardens and Crematorium is operating in accordance with adopted budget.

A5.2: Assist in improving regional health facilities and services in Lismore.

Action Code	Action Name	Authorising Officer Position	Status	Schedule	Budget	Comments
A5.2.1 O	Continue the partnership with Lismore Base Hospital, University Centre for Rural Health, Southern Cross University, St Vincents Private Hospital and allied health professionals to address emerging health needs	General Manager	Progressing			We have been involved in ongoing engagement and support of COVID safety in the area, as well as involvement in the St Vincents Hospital expansion.

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Theme B: A prosperous and vibrant city

B1: Our community has diverse business and industry opportunities as well as opportunities for investment and growth

B1.1: Support and encourage a diverse and competitive mix of business and industry.

Action Code	Action Name	Authorising Officer Position	Status	Schedule	Budget	Comments
B1.1.1 FD	Support business development, innovation and economic activity through initiatives such as Regional and 'City Deals'	Director Partnerships Planning & Engagement	Not Progressed	Not progressed	Not progressed	The government has advised that City Deals are on hold.
O	Work collaboratively to build and maintain relationships with private and public sector stakeholders to support projects of economic benefit. Priorities include engaging with the Office of the Small Business Commissioner to support insurance and banking policy amendments to include flood mitigation measures	Director Partnerships Planning & Engagement	Progressing			Work undertaken to support Lismore projects of economic benefit. Collaboration with Regional NSW and Regional Development Australia to ensure businesses experiencing growth and diversification are supported. The Business Flood Grant program has provided evidence to support future discussions with OSBC.
B1.1.3 P	Deliver grant funded training programs that support adaptive agribusiness to encourage regional leadership and regenerative practices	Director Partnerships Planning & Engagement	Progressing			Landscape Rehydration Training established through the Drought Communities Program Extension. Announcement due end October 2020. .

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B1.1.4 FD	Identify funding opportunities to develop a Cold Storage Master Plan	Director Partnerships Planning & Engagement	Progressing	N/A- funding dependent	N/A- funding dependent	Funding opportunities identified. Application submitted under NSW Bushfire Industry Recovery Package Sector Development Grant. Outcomes due 16 October. Further funding opportunities continually being sourced.
B1.1.5 FD	Identify funding opportunities to participate in place data projects to inform future programs and grant opportunities across the organisation (Neighbourlytics)	Director Partnerships Planning & Engagement	Progressing	N/A- funding dependent	N/A- funding dependent	Discussions underway with Neighbourlytics to participate in Streets as Shared Spaces program (Parklets) to deliver digital data collection to support project outcomes. Funding has been included in this grant program to deliver place data.
B1.1.6 O	Improve collaboration between business, industry bodies and government to drive economic growth, through identifying current funding gaps and lobbying Government	Director Partnerships Planning & Engagement	Progressing			Gap identified from the Business Flood Grant program. Lobby letter prepared for General Manager to lobby Ministers in September 2020.



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B1.2: Promotion of Lismore city centre through the Lismore Business Promotion Program.

Action Code	Action Name	Authorising Officer Position	Status	Schedule	Budget	Comments
B1.2.1 P	Deliver on the Lismore Business Promotion SBRVL through promotion, advertising and the marketing of Lismore and its businesses through the existing Come to the Heart brand. Priorities for 2020-21 include stocktake sales, Christmas campaign and general ongoing marketing and promotion	Director Partnerships Planning & Engagement	Progressing			Currently developing an event plan for Santa's Wonderland

B2: Our city and villages are attractive meeting places that provide for diverse activity and strengthen our social connections

B2.1: Facilitate ongoing growth opportunities and improvements within the Lismore CBD.









Action Code	Action Name	Authorising Officer Position	Status	Schedule	Budget	Comments
B2.1.1 P	Undertake a CBD Traffic and Car Parking Study	Director Partnerships Planning & Engagement	Progressing			Work has commenced on this process including scoping of information for tenders and assistance gained for writing the tender documents. The on-going study has been delayed due to COVID restrictions and normal full parking activities not being undertaken in the last quarter.

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Action Code	Action Name	Authorising Officer Position	Status	Schedule	Budget	Comments
B2.1.2 P	Deliver on election commitment funding to investigate Council Corporate Centre move to the Lismore CBD	General Manager	Progressing			Preliminary draft received.
B2.1.3 GF	Deliver on election commitment funding for the Lismore Laneways project to activate and improve rear laneways between Keen Street and Molesworth Street	Director Partnerships Planning & Engagement	Progressing			Current project is progressing and community workshop will be held in mid October to discuss concept options.7
B2.1.4 GF	Deliver on election commitment funding to investigate design and seek planning approvals for the Festival and Lifestyle Precinct Pedestrian Spine project	Director Partnerships Planning & Engagement	Progressing			Funding has been received, Project is still in its early stages. A project plan has been developed.
B2.1.5 GF	Deliver on election commitment funding for the grant funding program to support CBD businesses mitigate flood impacts, including: Raising power points Providing incentives to take NBN from kerb into businesses and establish a staged program for WIFI Flooring Shelving	Director Partnerships Planning & Engagement	Progressing			Lismore City Council Business Flood Grant Program launched in August 2020. Independent Panel has undertaken initial assessment with shortlisted applicants being asked for additional financial data. Successful applicants due to be announced late October 2020.
B2.1.6 FD	Undertake scoping study and feasibility for the Bridge to Bridge loop walking/cycle track and other elements	Director Partnerships Planning & Engagement	Not Progressed	Not Progressed	Not Progressed	The project has been identified as requiring funding. However there are currently no opportunities to fund the development of a scoping and feasibility study.





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B2.3: Facilitate unique events that celebrate our diversity and deliver social and economic benefits to the community.

Action Code	Action Name	Authorising Officer Position	Status	Schedule	Budget	Comments
B2.3.1 O	Host, support and promote premier events i.e. Lismore Lantern Parade and Eat the Street	Manager Liveable & Active Communities	Progressing			The Lantern Parade was cancelled due to COVID. Up and coming events include a NRL Trial Game to be held in February 2021, a virtual carols event. Work is also underway on Eat the Street for 2021.
B2.3.2 FD	Identify funding opportunities for Lismore Lantern Parade, Eat the Street and NAIDOC	Manager Liveable & Active Communities	Progressing	N/A-funding dependent	N/A-funding dependent	A sponsorship document is currently being finalised which will be broadly circulated. The aim of this document is to provide potential sponsors with the ability to connect with a range of community events.
B2.3.3 FD	Identify funding opportunities to develop an Events Strategy that activates vibrant events through the integration of sport, culture and tourism	Manager Liveable & Active Communities	Progressing			Research has been undertaken and development of events strategy has been progressed internally.







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B2.4: Provide socially inclusive, vital and welcoming services that support the educational, social and recreational needs of the community.

Action Code	Action Name	Authorising Officer Position	Status	Schedule	Budget	Comments
B2.4.1 O	Deliver library services at Lismore and Goonellabah Libraries by providing accessible and engaging spaces at the heart of the community and by presenting exhibitions and displays, as well as providing a safe space for community groups and individuals	Manager Richmond Tweed Regional Library	Progressing			The Library is a COVID-19 safe place. Staff worked together to ensure the library users were accessing a safe place for all the community. Displays presented materials to encourage easy access.
B2.4.2 O	Champion and support literacy and the joy of reading through library programs including book clubs, story time, baby bounce, summer reading program, author talks and book week	Manager Richmond Tweed Regional Library	Progressing			Book Clubs for both adult and young people continued virtually or in a safe social distancing environment. Online programs ensured the continuation of Storytime, Baby Bounce, craft and science programs each day. Children borrowing a Mystery book (book in a brown paper bag) were encouraged to write a book review to be posted on the library Facebook page.
B2.4.3 O	Support and encourage active participation in the digital world through programs such as Tech Savvy for Seniors, Robotics and Be Connected at the Lismore and Goonellabah libraries	Manager Richmond Tweed Regional Library	Progressing			6 Digital devices with data were loaned to patrons, who met the socially isolated or disadvantaged learners over 50 years criteria, as per the BeConnected Digital Devices grant received by Lismore Library

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B2.4.4 O	Provide anywhere, anytime access via a virtual library available through the Library Website and Library App	Manager Richmond Tweed Regional Library	Progressing			The virtual library has increased in usage due to COVID-19. The Library is putting many programs online with the Views and Likes proving how popular these programs are with users. The posts are reaching across boundaries and increasing the profile of the library. One Origami zoom meeting was attended by a participant in America.
B2.4.5 O	Continue to extend the reach of library services into the community by providing a Mobile Library to outlying villages and supporting community events, visiting schools and retirement homes with the Pop-Up Library	Manager Richmond Tweed Regional Library	Progressing			Mobile Library returned to service at Nimbin, using the Click and Collect service. Other stops are in the planning stage.

B3: Our community has a diverse and thriving arts and culture scene

B3.1: Provide arts and cultural facilities and experiences for a wide audience.



Action Code	Action Name	Authorising Officer Position	Status	Schedule	Budget	Comments
B3.1.1 O	Facilitate the NORPA / Lismore City Council Cultural Alliance Joint Steering Committee and Work with NORPA to support the continued operation of Lismore City Hall	General Manager	Progressing			NORPA JSC quarterly meeting held in August. Cultural Alliance KPI's amended, draft Variation Deed of Agreement drafted and signed.

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B3.1.2 O	Deliver a diverse cultural program of exhibitions and events at the Lismore Regional Gallery and Lismore Quadrangle, that are accessible and relevant to the community	Manager Liveable & Active Communities	Progressing			The Art Gallery is continuing to offer exhibitions and small events. Due to COVID restrictions and Council budgets decisions, all events in the Quad have been delayed or cancelled.
B3.1.3 FD	Identify funding opportunities to develop an Arts and Culture Strategy that guides Council in its commitment to strengthening the significant creative sector in the Lismore Local Government Area and enhancing its standing as a destination for the arts.	Manager Liveable & Active Communities	Progressing	N/A-funding dependent	N/A-funding dependent	Continuing to seek relevant funding opportunities

B3.3: Provide a framework for ongoing public art and cultural growth.

Action Code	Action Name	Authorising Officer Position	Status	Schedule	Budget	Comments
B3.3.1 O	Implement public art projects in consultation with the Public Art Reference Group	Manager Liveable & Active Communities	Progressing			Continuing to support the Arts Reference Group as required

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B4: Our community is connected and convenient

B4.2: Maintain and develop airport and aviation services.

Action Code	Action Name	Authorising Officer Position	Status	Schedule	Budget	Comments
B4.2.1 O	Ensure compliance of Lismore Regional Airport with the Civil Aviation Safety Authority (CASA), Australian Transport and Safety Bureau (ATSB) Air Services Australia and Home Affairs	Manager Commercial Services	Progressing			Airport Coordinator to manage this project has been vacant for 12 months and recruitment was impacted by COVID. Position was recently recruited which will enable this project to be prioritised in 2nd quarter.
B4.2.2 GF	Deliver on election commitment funding to upgrade the Lismore Regional Airport. Milestones for 2020-21 include: Installation of security fencing Installation of an Instrument Landing System (ILS) Grading of runway strip	Manager Commercial Services	Progressing			Airport fence has been to tender and is going to October Council meeting for resolution. ILS and grading runway strip is currently subject of scope review to assure costs.

B4.4: Provide footpaths, cycle ways and pedestrian access that are safe and serviceable.



Action Code	Action Name	Authorising Officer Position	Status	Schedule	Budget	Comments
B4.4.1 FD	Identify funding opportunities to develop a Walking and Cycling Plan for pedestrian and cycling paths in urban and village environments	Manager Liveable & Active Communities	Not Progressed	Not Progressed	Not Progressed	Active seeking of funding opportunities has not occurred. However, this has been identified as a project with potential for grant funding for consideration by Council.

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Action Code	Action Name	Authorising Officer Position	Status	Schedule	Budget	Comments
B4.4.2 FD	Identify funding opportunities to investigate using the rail corridor for both light rail and walking/cycling	Manager Liveable & Active Communities	Not Progressed	Not Progressed	Not Progressed	Active seeking of funding opportunities has not occurred. However, this has been identified as a project with potential for grant funding for consideration by Council.
B4.4.3 O	Footpath and cycleways - Undertake regular inspections to identify defects and prioritise, schedule, and complete maintenance activities to address high risk defects identified within the available budget	Director Infrastructure Services	Progressing			Inspections have been undertaken on parts of the network and minor maintenance works completed within adopted budget.

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Theme C: Our natural environment

C1: Our waterways and catchments are healthy

C1.1: Enhance riparian vegetation and manage off-stream impacts to improve water quality.

Action Code	Action Name	Authorising Officer Position	Status	Schedule	Budget	Comments
O C1.1.1	Through the Rural Landholder Initiative (RLI), collaborate with landowners to restore riparian vegetation in areas covered by the Coastal Zone Management Plan	Manager Liveable & Active Communities	Progressing			Site visits and evaluations for Round 7 of the Rural Landholder Initiative were delayed by COVID restrictions. They are now completed and projects just commenced. No delays are anticipated to Round 8.
O C1.1.2	Undertake weed control and revegetation in priority urban riparian areas	Manager Liveable & Active Communities	Progressing			Maintenance of current sites continues to schedule. Preparation and updates to site action plans will also commence in the next quarter.
P C1.1.3	Collaborate with the NSW State Government, neighbouring Councils, and community groups to develop strategies to improve the health of the Wilsons and Richmond Rivers. Milestones for 2020-21 include: Complete scoping study for the Richmond Catchment Coastal Management Program	Manager Liveable & Active Communities	Progressing			This is a joint project for which Rous County Council is the lead agency. Lismore City Council has made a financial contribution and continues to provide in-kind contributions as required.

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O	C1.1.4	Manage the impacts of development in water catchment areas through compliance with the Lismore Local Environment Plan (clause 6.4) and Councils On-Site Wastewater Management Strategy	Manager Built Environment	Progressing			Activity being undertaken in accordance with adopted Strategy to meet community and legislative expectations - BAU. Program has been impacted by COVID-19 suspension of recruiting vacant position.
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C1.2: Provide a safe and serviceable stormwater drainage system.

Action Code	Action Name	Authorising Officer Position	Status	Schedule	Budget	Comments	
P	C1.2.1	Review and update the Stormwater Asset Management Plan	Manager Assets	Not Progressed	Not Progressed	Not Progressed	Staff are currently prioritising work on the Transport Asset Management Plan and work on the Stormwater plan is planned for completion towards the end of the financial year.

C2: We are committed to resource recovery, waste management and recycling innovation

C2.1: Provide effective and efficient waste collection and disposal services.



Action Code	Action Name	Authorising Officer Position	Status	Schedule	Budget	Comments	
O	C2.1.1	Provide kerbside domestic and commercial waste collection services	Manager Commercial Services	Progressing			Service is being delivered in accordance with adopted budget and opportunities for efficiency improvements are being investigated.

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Action Code	Action Name	Authorising Officer Position	Status	Schedule	Budget	Comments
						This service has experienced some disruption due to some collection vehicle issues (unplanned maintenance and repairs) and staff being required to take leave to reduce excess leave balances by end of 2020.
C2.1.2 O	Provide waste bins and collection in public places, parks, town centres and for public events	Manager Commercial Services	Progressing			Provision of waste bins and collection in public places, parks, town centres and for public events is on track.

C2.2: Maximise resource recovery and minimise waste to landfill.









Action Code	Action Name	Authorising Officer Position	Status	Schedule	Budget	Comments
C2.2.1 P	Upgrade waste leachate system to cater for increased landfill cells	Manager Commercial Services	Progressing			Preliminary designs and estimate of quantities completed. Geotechnical report and materials specification works underway.
C2.2.2 P	Complete repairs and enhancements to the Materials Recovery Facility at the Lismore Recycling & Recovery Centre to improve efficiency, quality and capacity	Manager Commercial Services	Progressing			Fire impacted plant components and building have been completed. Testing and commissioning in final stages. Processing of recycling has started in small amounts pending completion of final defects and controls issues.

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O	C2.2.3	Continue to operate waste facilities within the Lismore Local Government area including the Lismore Recycling & Recovery Centre and the Nimbin Transfer Station	Manager Commercial Services	Progressing			All customer facing operations back online to pre-COVID service levels. Revolve shop, CDS, RRF, all in full operation. Repairs to compost pad aeration system completed and in final commissioning, Odour control system repairs in process delayed due to COVID border closures.
O	C2.2.4	Continue to develop strategic partnerships regionally and with industry and government for waste management	Manager Commercial Services	Progressing			Council continues to work for neighbouring Councils on waste and recycling projects and programs. An expression of interest will be going to the market shortly to look at partnership with industry.
O	C2.2.5	Ensure environmental compliance across all waste operation activities in accordance with Environmental Protection Authority and Environmental Planning & Assessment Act, including leachate, stormwater and odour management	Manager Commercial Services	Progressing			Projects are underway to improve compliance levels across the facility, including wheel wash and fire service upgrades.
FD	C2.2.6	Identify funding opportunities to plan for Landfill Cell 3. Milestones for 2020-21 include: Assess site suitability across the Lismore Local Government Area to determine development requirements	Manager Commercial Services	Progressing			RFQ being developed to appoint an expert to investigate potential future landfill sites

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C2.2.7 O	Operate an automated collection depot for NSW Container Deposit Scheme and assist the scheme through promotion and community education.	Manager Commercial Services	Progressing			CDS bulk drop off operating again with COVID management systems in place. Education and promotion activities on hold pending recruitment of education officer.
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C3: We are committed to environmental sustainability

C3.1: Make Council self-sufficient in electricity from renewable sources.

Action Code	Action Name	Authorising Officer Position	Status	Schedule	Budget	Comments
C3.1.1 O	Operate and maintain the Lismore Community Floating Solar Farm at East Lismore	Director Infrastructure Services	Progressing			Generation from the installation is operational but not currently performing to optimal targets due to alarm activation and time "offline" which has been traced back to installation issues which are being resolved through original contract provisions.
C3.1.2 FD	Continue to identify energy efficiency opportunities and initiatives.	Manager Liveable & Active Communities	Not Progressed	Not Progressed	Not Progressed	This action has not progressed due to Council budget decisions. The Senior Leadership Team will consider options for the delivery of this action.
C3.1.3 FD	Investigate options for meeting renewable energy targets.	Manager Liveable & Active Communities	Not Progressed	Not Progressed	Not Progressed	This action has not progressed due to Council budget decisions. The Senior Leadership Team will consider options for delivery of this project.

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Action Code	Action Name	Authorising Officer Position	Status	Schedule	Budget	Comments
C3.1.4 FD	Monitor and report on greenhouse gas emissions.	Manager Liveable & Active Communities	Not Progressed	Not Progressed	Not Progressed	This action has not progressed due to Council budget decisions. The Senior Leadership Team will consider options for delivery of this project.

C4: Our diverse natural environment is protected and enhanced

C4.1: Protect and improve biodiversity on public and private land in Lismores urban and rural landscapes.







Action Code	Action Name	Authorising Officer Position	Status	Schedule	Budget	Comments
C4.1.1 O	Provide support to the Lismore Rainforest Botanic Gardens to continue building the gardens as a community asset for education and visitation	Manager Commercial Services	Progressing			Council continues to support the Rainforest Botanic Gardens. The Gardens are operating in a COVID safe environment and recently had an open day on 29 September.
C4.1.2 FD	Identify funding opportunities to expand upon and implement strategies in relation to reducing wildlife death and injury from road strike	Manager Liveable & Active Communities	Progressing			Lismore City Council has received funding from the NSW Government to implement roadstrike mitigation works in the LGA. There have been some delays in the planning of the works due to new roadstrike data becoming available as well as the complexity of determining the most appropriate and effective measures.

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C4.1.3 O	Through the Rural Landholder Initiative, provide extension services and funding to support best practice biodiversity conservation and land management.	Manager Liveable & Active Communities	Progressing			Site visits and evaluations for Round 7 of the Rural Landholder Initiative were delayed by covid restrictions. They are now completed and projects just commenced. No delays are anticipated to Round 8.
C4.1.4 O	Through the Rural Landholder Initiative, collaborate with rural industries and community groups to enhance biodiversity outcomes. Priorities for 2019-20 include: - Engage with graziers to undertake field days, conduct soil tests, and develop the Emerging Water Infrastructure Pilot - Progress Native Bees and Macadamia project - Complete baseline reports and on-ground works for Tea Tree and Biodiversity project - Provide support to 10 Landcare groups	Manager Liveable & Active Communities	Progressing			Whilst a field day has not been possible due to covid restrictions, all other elements of this action are progressing to schedule.
C4.1.5 O	Restore habitat and undertake weed management in priority areas of urban bushland and road reserve	Manager Liveable & Active Communities	Progressing			Environmental Strategies staff are currently working with Civic Services staff to install roadside HCV markers and schedule priority weed control work. Bush regeneration work in urban bushland reserves is progressing according to the schedule in the Urban Green Corridors Plan.

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C4.1.6 O	Collaborate with community groups, neighbouring Councils, and research institutions to expand the knowledge base and develop innovative strategies for biodiversity conservation. Milestones for 2020-21 include: Identify potential partnerships and appropriate levels of funding/in-kind contribution	Manager Liveable & Active Communities	Progressing			This is an ongoing action to maintain connection and respond to opportunities as they arise. A potential opportunity currently under discussion is the next stage of the Tuckean Swamp project recently led by OzFish.
C4.1.7 O	Acknowledge and celebrate community contributions to improving biodiversity values with a community event	Manager Liveable & Active Communities	Not Progressed	Not Progressed	Not Progressed	This project has been delayed by COVID restrictions and Council budget decisions. Alternative options for delivery of this action are currently being investigated.

C4.2: Protect and improve Lismores koala population.

Action Code	Action Name	Authorising Officer Position	Status	Schedule	Budget	Comments
C4.2.1 O	Restore and enhance areas of high value koala habitat, and monitor the extent and quality of koala food trees and habitat	Manager Liveable & Active Communities	Progressing			A number of koala habitat restoration sites have been identified through the Rural Landholder Initiative and projects have commenced. Preparations for the koala population and density survey are almost complete and field work will commence in the late October.

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Action Code	Action Name	Authorising Officer Position	Status	Schedule	Budget	Comments
C4.2.2 FD	Identify funding opportunities to prepare a Lismore Local Government Area Wide Koala Plan of management	Manager Liveable & Active Communities	Not progressed	Not progressed	Not progressed	We have recently been advised that our application to the Wildlife and Habitat Bushfire Recovery Program was unsuccessful.

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Theme D: Our built environment

D1: Our city and village services are well managed and maintained

D1.1: Provide a road network that is safe and serviceable.





Action Code	Action Name	Authorising Officer Position	Status	Schedule	Budget	Comments
D1.1.1 O	Develop the annual capital works programs for all asset classes including parks, buildings, roads, bridges, water and wastewater	Manager Assets	Progressing			The annual capital works programs have been developed, with projects now requiring ongoing monitoring to ensure they are delivered on time and within budget.
D1.1.2 O	Sealed Roads - Undertake regular inspections to identify defects and prioritise, schedule, and complete maintenance activities to address high risk defects identified within the available budget	Director Infrastructure Services	Progressing			Roads maintenance programs are progressing as programmed under adopted budget.
D1.1.3 O	Unsealed Roads - Undertake regular inspections to identify defects and prioritise, schedule, and complete maintenance activities to address high risk defects identified within the available budget	Director Infrastructure Services	Progressing			Roads maintenance program is on schedule as per program under adopted budget.

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D1.1.4 O	Bridges - Undertake regular inspections to identify defects and prioritise, schedule, and complete maintenance activities to address high risk defects identified within the available budget	Director Infrastructure Services	Progressing			Regular bridge inspections are being undertaken and maintenance of timber bridges is being completed as programmed within the adopted budget.
D1.1.5 O	Car parks - Undertake regular inspections to identify defects and prioritise, schedule, and complete maintenance activities to address high risk defects identified within the available budget	Director Infrastructure Services	Progressing			Routine car-park maintenance activities completed including minor surface repairs, gardens and trees.

D1.2: Provide infrastructure that meets the needs of the community.

Action Code	Action Name	Authorising Officer Position	Status	Schedule	Budget	Comments
D1.2.1 FD	Identify funding opportunities to support the development of Master Plans with communities that consider at a minimum; accessibility, car parking, heritage, amenity, street infrastructure, traffic, place identity and renewable energy opportunities	Director Partnerships Planning & Engagement	Not Progressed	Not Progressed	Not Progressed	Research undertaken to identify suitable funding opportunities to support the development of Master Plans. At this point in time, no funding opportunities have aligned with the project objective.







Status Definitions

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D1.3: Provide Council buildings, land and property assets that are safe and fit for purpose.







Action Code	Action Name	Authorising Officer Position	Status	Schedule	Budget	Comments
D1.3.1 GF	Deliver on the grant funded project to construct a solar carpark and car charging station, in the Clyde Campbell Carpark	Manager Assets	Progressing			Solar car park and car recharging station project supported in principle by funding body, grant application submitted, however determination not yet received. Progressing an unsolicited proposal in accordance with the Unsolicited Proposals Policy. Background research being undertaken and tender specification documentation being developed.
D1.3.2 FD	Identify funding opportunities to understand renewable energy asset opportunities, high speed internet and power access in the Nimbin Village	Director Partnerships Planning & Engagement	Not Progressed	Not Progressed	Not Progressed	Research undertaken to identify suitable funding opportunities to support renewable energy asset opportunities and high speed internet and power access for the Nimbin Village. At this point in time, no funding opportunities have aligned with the project objective.
D1.3.3 O	Undertake regular inspections of buildings to identify defects and prioritise, schedule, and complete maintenance activities	Manager Assets	Progressing			Inspections are ongoing and any works that are identified are prioritised accordingly within the the adopted budget.
D1.3.4 O	Strategically manage Councils operational and community land portfolio	Manager Assets	Progressing			Property Services Team now permanently resourced to keep up with the separate portfolio demands and consider new proposals strategically

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Action Code	Action Name	Authorising Officer Position	Status	Schedule	Budget	Comments
D1.3.5 O	Manage property leases and licences	Manager Assets	Progressing			Business as usual activity progressing as planned with increasing preparedness for considered renewal processes
D1.3.6 O	Manage and process paper road closure applications	Manager Assets	Progressing			Staff are currently progressing two paper road closures and sale: One off Eden Street and one off Lagoon Grass Road. A third application to close part of a laneway between Lake Street and Hallam Street, North Lismore has been withdrawn.
D1.3.7 P	Finalise Plans of Management for Crown reserves managed as community land by Council	Manager Liveable & Active Communities	Progressing			All draft Plans of Management have been endorsed for referral to Dept Industry and public exhibition. Most of the draft Plans endorsed for public exhibition by Dept Industry and now on public exhibition.
D1.3.8 O	Undertake a strategic review of existing and potential future Council-owned property	Manager Liveable & Active Communities	Not Progressed	Not Progressed	Not Progressed	Yet to commence due to competing priorities impacted by COVID and organisational changes.







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D1.4: Provide safe water and wastewater supply systems and associated services.



Action Code	Action Name	Authorising Officer Position	Status	Schedule	Budget	Comments
D1.4.1 P	Review and update the Water and Wastewater Asset Management Plan (AMP)	Manager Assets	Cancelled/Deferred	Cancelled /Deferred	Cancelled /Deferred	Project currently deferred following decision of Senior Leadership Team.
D1.4.2 O	Operate and maintain sewage treatment plants at South Lismore, East Lismore and Nimbin	Manager Civic Services	Progressing			All treatment plants operating in accordance with Environmental Protection Licence
D1.4.3 O	Undertake annual maintenance program on sewer lines to remove blockages and tree roots and repair broken and damaged pipes	Director Infrastructure Services	Progressing			Routine maintenance of sewer lines including removal of blockages and minor repairs have been completed. Improved utilisation of the inspection camera has enabled more effective maintenance activities.
D1.4.4 O	Undertake repairs of broken water mains, broken water service lines, water meters and hydrants	Director Infrastructure Services	Progressing			Maintenance of water mains and property services and water meter replacements is being undertaken within adopted budget program.

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D1.4.5 P	Upgrade Sewer Pump Station No 2 and construct new rising main to the South Lismore Sewage Treatment Plant to ensure sufficient wastewater capacity for the North Lismore Plateau development. Milestones for 2020-21 include: Complete survey, investigation and design; Complete Review of Environmental Factors; Commence construction.	Manager Assets	Cancelled/Deferred	Cancelled /Deferred	Cancelled /Deferred	Construction of pump station and pipeline deferred due to delays in progress of North Lismore Plateau development.
D1.4.6 P	Review the Strategic Business Plan (SBP) for Water Supply and Wastewater Services	Manager Assets	Cancelled/Deferred	Cancelled /Deferred	Cancelled /Deferred	Project deferred following decision of Senior Leadership Team
D1.4.7 O	Undertake the annual water and wastewater mains renewals and capital works program	Director Infrastructure Services	Progressing			Water mains replacement program is ahead of schedule and progressing well with favourable weather conditions. Wastewater program is progressing, with an increased program size which is being monitored and resourced to ensure adopted program is achieved.

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D1.4.8 P	Complete survey, investigation and design of Stage 2 of North Lismore Plateau water supply. Milestones for 2020-21 include: Complete survey, investigation and design Complete Review of Environmental Factors Complete intersection upgrade and access road to reservoir	Manager Assets	Progressing			Upgrade of intersection and access road to reservoir planned for 2020/21 have been deferred due to delays in progress of the North Lismore Plateau development. Following completion of concept design, detailed investigation and design have commenced.
D1.4.9 P	Construct wastewater infrastructure to service Pineapple Road development including gravity and rising sewer mains and pump station. Milestones for 2020-21 include: Complete design Finalise acquisition of easements and land for pump station Commence construction	Manager Assets	Progressing			Commencement of construction planned for 2020/21 likely to be deferred due to delays in progress of development. Acquisition of easements nearing completion. Detailed design likely to be deferred until more substantial progress of development at which time various design aspects may be more certain.
D1.4.10 P	Design and construct Nimbin water supply upgrade Stage 2 including a new treatment plant. Milestones for 2020-21 include: Complete project scoping Engage consultant to undertake design and documentation Detailed design and documentation complete, ready for construction tender	Director Infrastructure Services	Progressing			Options Assessment is underway with a consultant engaged to assess various treatment options under various criteria . Option Assessment forecast to be completed prior to end of 2020. This stage will inform the project scoping and enable design and procurement documentation to be progressed in the new year.





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D1.6: Provide quality road materials and asphalt production.

Action Code	Action Name	Authorising Officer Position	Status	Schedule	Budget	Comments
D1.6.1 O	Ensure compliance of all quarry sites with the Environmental Protection Authority, Environmental Planning & Assessment Act, and relevant licenses	Manager Commercial Services	Progressing			Outstanding compliance issues are being addressed in accordance with adopted budget.
D1.6.2 O	Operate and manage Northern Rivers Quarries	Director Infrastructure Services	Progressing			Quarry resource modelling tender has been completed and has been awarded - due for completion at end of Q2. Quarry operations remain on track to deliver adopted budget projections.

D2: Our built environment is managed and enhanced to meet the needs of our growing community

D2.2: Provide development assessments in a timely and customer friendly manner.

Action Code	Action Name	Authorising Officer Position	Status	Schedule	Budget	Comments
D2.2.1 O	Assess development applications and associated approvals in accordance with NSW legislation and Councils planning controls	Director Partnerships Planning & Engagement	Progressing			The DAs have been assessed in accordance with the relevant legislation and Council Planning instruments.
D2.2.2 O	Take compliance action in response to community concerns about unlawful development in accordance with Council policy	Manager Built Environment	Progressing			Staff have been responding to & managing complaints about unlawful development on a daily basis, as resourcing permits.

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D2.2.3 O	Provide relevant, accurate and timely planning advice	Director Partnerships Planning & Engagement	Progressing			Advice for all planning advice is providing daily in response to enquiries, but more specifically by the Duty Planner 2 days per week. Council also conducts pre-lodgement meetings on a daily and or weekly basis depending on the criteria & size of the development.
D2.2.4 P	Review the S94 Plan; Milestones for 2020-21 include: Incorporate recommendations from the Lismore CBD Traffic and Car Parking Strategy Review rates and amounts	Manager Liveable & Active Communities	Not Progressed	Not Progressed	Not Progressed	Review has occurred on amounts collected compared to projected in the s94 plan. However, car parking review deferred and broader reviewed deferred pending NSW Productivity Commission report to Minister for Planning on contributions system and changes to how contributions towards development costs are collected / paid.

D2.3: Ensure new buildings and infrastructure meets relevant standards.



Action Code	Action Name	Authorising Officer Position	Status	Schedule	Budget	Comments
D2.3.1 O	Certify and/or inspect new buildings and infrastructure in accordance with NSW legislation and Council policies, strategies and procedures	Director Partnerships Planning & Engagement	Progressing			Inspections are carried out on a daily basis in accordance with the Planning legislation and Dept. of Fair Trading mandatory guidelines and their legislation.

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D2.3.2 O	Provide access to new buildings and facilities for people with disabilities in accordance with legislation	Director Partnerships Planning & Engagement	Progressing			This is assessed with all new and existing building Development Applications in accordance with the relevant statutory and Australian Standard Frame work.
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D3: Our land use planning caters for all sectors of the community

D3.1: Ensure land is available and serviced to meet population growth in locations that are accessible, close to services and employment, and suitable for development.







Action Code	Action Name	Authorising Officer Position	Status	Schedule	Budget	Comments
D3.1.1 O	Process locality boundary, street numbering and road naming, and update council's property/parcel register	Manager Assets	Progressing			Processing of amendment to Mcleans Ridges and Boat Harbour Locality boundary completed in July, road naming and street numbering processed as triggered by development and 61 new parcels created in the first quarter.
D3.1.2 O	Strategically manage Councils acquisition of land and easements	Manager Assets	Progressing			Progressing acquisition of land from 6 holdings for 4 Safer Roads projects - land & easements from 3 holdings for the Pineapple Rd Sewage Scheme - land & easements from 2 holdings to facilitate road & water infrastructure upgrades for NLP - land from nine landholdings to rectify the Wyrallah Rd alignment in Tuckurimba

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Action Code	Action Name	Authorising Officer Position	Status	Schedule	Budget	Comments
D3.1.3 O	Process rezoning planning proposals	Manager Liveable & Active Communities	Progressing			This activity is a BAU and is progressing in accordance with the requirements of each planning proposal.
D3.1.4 P	Review the Growth Management Strategy	Manager Liveable & Active Communities	Progressing			Preliminary work has commenced considering updated constraints mapping and project management planning.
D3.1.5 FD	Identify funding opportunities to develop a Masterplan for the Nimbin Village	Manager Liveable & Active Communities	Not Progressed	Not Progressed	Not Progressed	Active seeking of funding opportunities has not occurred. However, this has been identified as a project with potential for grant funding to be considered by Council.
D3.1.6 P	Finalise the Heritage Study in the Lismore Health Precinct	Manager Liveable & Active Communities	Progressing			Heritage Study to be finalised at the October 2020 Council meeting with adoption by Council of LEP amendments to include 6 heritage items. Once adopted by Council it has a further process for it to be 'notified' in the Govt Gazette.





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D3.2: Ensure a diverse range of land use and development opportunities are available.



Action Code	Action Name	Authorising Officer Position	Status	Schedule	Budget	Comments
D3.2.1 O	Monitor the Local Environmental Plan and amend as required in response to community and development industry needs	Manager Liveable & Active Communities	Progressing			5th round of general amendments is with the Dept Planning to 'make' and notify in the Gazette. The next review of the LEP in response to community needs is underway.
D3.2.2 O	Monitor and review the Lismore Development Control Plan (DCP) to include contemporary controls that will result in development that improves the local area. Milestones for 2020-21 include: Review and update Part B Chapter 6, Nimbin Village in collaboration with the Nimbin community; Review Part A Chapter 2, Commercial Development - Urban Design in the Lismore CBD and the Lismore Health Precinct Brewster Street B3 Precinct, incorporating recommendations from Shaping the CBD report on planning and development; Finalise the review of the Tree Preservation DCP and preparation of a new Vegetation Conservation DCP; Housekeeping amendments to various Chapters of the DCP	Manager Liveable & Active Communities	Progressing			The Vegetation Conservation DCP will be adopted by Council at its October 2020 Council meeting. The review of the Nimbin DCP is underway and project planning for review of Chapter 2 has commenced.

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Action Code	Action Name	Authorising Officer Position	Status	Schedule	Budget	Comments
D3.2.3 O	Review and make submissions on proposed changes to Environment Protection & Assessment Act and associated regulations and planning policies as opportunities arise	Manager Liveable & Active Communities	Progressing			Submissions have been made to proposed changes including in relation to affordable housing and disaster recovery clause in the standard LEP instrument.

D4: Our community has a diversity of affordable housing options

D4.1: Plan for a mix of housing needs and facilitate increased supply of affordable housing.

Action Code	Action Name	Authorising Officer Position	Status	Schedule	Budget	Comments
D4.1.1 O	Monitor housing approvals and uptake of infrastructure contributions discounts	Director Partnerships Planning & Engagement	Progressing			Housing approvals are monitored on a monthly basis. The Infrastructure Discounts Policy has now expired, with all outstanding works to be completed by June 30, 2021 to still qualify for the previously approved discounted levies.
D4.1.2 O	Establish partnerships to deliver affordable housing outcomes	General Manager	Progressing			Development Rights have been obtained. Preparation of Scope of works has commenced as per Council resolution 9 April 2019.
D4.1.3 FD	Identify funding opportunities to update the Lismore Housing Strategy	Manager Liveable & Active Communities	Not Progressed	Not Progressed	Not Progressed	Active seeking of funding opportunities has not occurred. This has been identified as a project with potential for grant funding.

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Theme E: Leadership and participation

E1: We engage and communicate with our community

E1.1: Provide effective communication and information delivery, marketing and promotions.

Action Code	Action Name	Authorising Officer Position	Status	Schedule	Budget	Comments
E1.1.1 O	Disseminate timely and accurate information to all sectors of the community through the use of various media	Director Corporate Services	Progressing			Approximately 3 pro-active media releases sent out weekly, most published by at least 3 media outlets. Organised 1 to 2 media events per week. Produced/distributed monthly business e-newsletter and quarterly bio-diversity e-newsletter; produced fortnightly Local Matters. Maintained Facebook page, small (approx. 100) increase in likes and 200 new followers.
E1.1.2 O	Inform and educate the community about Council activities, projects and events through the development of flyers, brochures, educational campaigns, videos and other marketing strategies	Director Corporate Services	Progressing			Reverted from Emergency Comms to educational comms to highlight work Council is doing in the community. Produced annual Your Roads publication and Mayoral Monthly videos. Worked with EDevelopment manager to promote Small Business Month. Designed Annual Report and Sponsorship Guide. Working with Engagement team on merger with Comms Team.




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E1.2: Coordinate and initiate community engagement in Council activities and decision making.

Action Code	Action Name	Authorising Officer Position	Status	Schedule	Budget	Comments
E1.2.1 O	Implement consultation methods that increase community awareness and involvement in Council activities	Director Corporate Services	Progressing			14 engagement projects including 7 infrastructure projects were administered through Your Say Lismore. Approximately 6200 visits to the site with an additional 285 community members registered. Engagement projects include the Qld Border Closure survey, Lismore Laneways workshop and consultation with CBD businesses and planning the Waste Strategy engagement.
E1.2.2 O	Facilitate quarterly Nimbin Advisory Group meetings	Director Corporate Services	Progressing			The group met via Skype on 23 August 2020. Agenda items included: bushfire recovery measures, development application for the Nimbin museum fire site, roadworks in and around the village and the upcoming Development Control Plan (DCP) review.

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E2: We collaborate with other agencies to achieve great outcomes

E2.4: Develop working relationships with government, non-government, private sector and community-based agencies.

Action Code	Action Name	Authorising Officer Position	Status	Schedule	Budget	Comments
E2.4.1 O	Actively build, seek and strengthen strategic and working relationships with local and regional organisations and groups	General Manager	Progressing			Ongoing work with Regional Development Australia, Regional Cities NSW, the Business Chamber, Lismore Chamber of Commerce, Regional Joint Organisation and other councils. This has facilitated a joint project on Waste Micro Industries.

E2.6: Manage regional services with other councils.

Action Code	Action Name	Authorising Officer Position	Status	Schedule	Budget	Comments
E2.6.1 O	Administer the Deed of Agreement as the Executive Council for Richmond Tweed Regional Library. Priorities for 2020-21 include: Review the staffing model Develop an Richmond Tweed Regional Library Delivery Program Prepare an Richmond Tweed Regional Library Annual Report Prepare member council Service Level Agreements	Director Partnerships Planning & Engagement	Progressing			Staffing model has been suggested by consultants, awaiting executive committee comment. Service Level Agreements (SLA's) have been drafted. Delivery Program has not yet commenced, waiting until staffing model and SLA's have been agreed upon.

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E2.6.2 O	Provide a Library Service for Member Councils of Richmond Tweed Regional Library (RTRL) as the Executive Council	Director Partnerships Planning & Engagement	Progressing			Executive Council provides a range of support services (such as information and technology support, HR and finance) to ensure smooth operation of library services via the RTRL.
E2.6.3 O	Manage the requirements set out in the RTRL Deed of Agreement: Staff Review, Annual Report, Long-term Financial Plan, Mobile Library Review	Director Partnerships Planning & Engagement	Progressing			Staff review and mobile library review completed.

E4: We provide effective management and responsible governance

E4.1: Ensure the efficient and effective operation of Council.









Action Code	Action Name	Authorising Officer Position	Status	Schedule	Budget	Comments
E4.1.1 O	Provide an inclusive people service to the organisation covering the complete employment lifecycle including recruitment, onboarding, equal opportunity, performance management and professional development	Director Corporate Services	Progressing			People Services are developing a robust and suitable electronic onboarding module to include initial training, documents and data collection. Professional development training is present within Council, with specific targets to be addressed in the Workforce Resourcing Strategy.

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E4.1.2 O	Provide Leader Development training for current and emerging leaders within the organisation	Director Corporate Services	Progressing			Council provide Leader Development opportunities to staff primarily through Human Synergistic's LSI 360 degree behavioural framework. Nearly half of all Council's SLT have, or are booked to, participate in this program this FY. Council are progressing career optioning and pathway programs with participating staff. Further development in this space is budget dependent.
E4.1.3 O	Implement the Integrated Planning & Reporting Framework through the: Review of the Community Strategic Plan Development of an Operational Plan for 2021-22 Reporting on the progress of the implementation of the Delivery Program Preparation of the Annual Report, including a 2019-20 State of the Environment Report	Director Corporate Services	Progressing			The 2019/2020 Annual Report is on track for completion by 30 November 2020. In mid September the Senior Leadership Team and other key staff within the organisation participated in a workshop on the Integrated Planning and Reporting framework (IP&R) to commence planning for the next IP&R cycle that commences in 2022 and to address current gaps.
E4.1.4 O	Operate an effectively functioning Audit Risk & Improvement Committee (ARIC)	Director Corporate Services	Progressing			A meeting of the ARIC took place on 14 August and meetings will continue in line with the schedule.
E4.1.5 O	Provide an effective Internal Audit program	Director Corporate Services	Progressing			The internal audit plan for 20/21 has been approved by the ARIC. Quarter 1 review of plant & fleet is currently underway.

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E4.1.6 P	Establish an effective Enterprise Risk Management (ERM) Framework to mitigate negative impacts and maximise opportunities	Director Corporate Services	Progressing			The Enterprise Risk Management Framework has been established. The Senior Leadership Team has received training. Next steps are to continue to refine the control measures.
E4.1.7 FD	Identify funding opportunities to develop Business Continuity Planning	Director Corporate Services	Completed	Completed	Completed	The Business Continuity Plan has been completed and signed off by ARIC.
E4.1.8 O	Continue rollout of E-learning Code of Conduct training	Director Corporate Services	Progressing			Further training licences will be purchased to facilitate the continued roll out.
E4.1.9 P	Build legislative compliance framework	Director Corporate Services	Progressing			A framework has been purchased which is compatible with Pulse delegations module. Next step is to work through delegations manuals and map those to the framework.

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<p>E4.1.10</p> <p>P</p>	<p>Improve efficiency and effectiveness in project management. Priorities to include: Develop Project Start Up requirements and templates to ensure standardisation across Projects; Develop appropriate tools in the management of Project Risk; Improve the communication of Project statusing, forecasting capabilities and reporting functions; Implement standard scheduling requirements across all Projects; Implement standard tools and tracking for all Project change and variations.</p>	<p>Director Corporate Services</p>	<p>Progressing</p>			<p>Drafting of project start up procedures and templates underway. A Project Management Engagement Group has been established. A Project Control Board has been put in place and a methodology has been agreed.</p>
<p>E4.1.11</p> <p>P</p>	<p>Improve efficiency and effectiveness in procurement. Priorities to include: Coordinate procurement through policy and procedures, systems, staff development and supplier engagement Introduce new internal reporting to support strategic procurement Operate a procurement control board to ensure consistency and value for money in Council's procurement activities</p>	<p>Director Corporate Services</p>	<p>Progressing</p>			<p>The new Procurement Hub is in place. On-going training of staff regarding VendorPanel is underway. Website pages to be reviewed/created in Quarter 2.</p>

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E4.1.12 O	Maximise access to corporate systems from mobile devices	Director Corporate Services	Progressing			This activity is progressing well. Technology Services have rolled out new mobile apps as well as make more systems available through responsive web access. Online forms continue to be rolled out.
E4.1.13 O	Maintain the currency of IT platforms and systems	Director Corporate Services	Progressing			This activity is progressing well. Technology Services patch and update core software and operating systems on regular intervals. Major security patching has also been done as required by relevant government agencies.
E4.1.14 O	Increase the integration between corporate systems to maximise efficiencies	Director Corporate Services	Progressing			This activity is progressing well. Currently in the business analysis phase and defining the integration required between systems.
E4.1.15 O	Increase technology security controls and cybersecurity awareness	Director Corporate Services	Progressing			This activity is progressing well. Technology Services have secured end user computers with application whitelisting. Technology Services has also completed the enabling of Multi-Factor Authentication for all users on the network. Both of these actions are in line with the Essential Eight Security maturity and is part of our risk mitigations.

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E4.1.16 P	Integrate all Council's Strategies and Plans into the Integrated Planning and Reporting Framework	Director Corporate Services	Progressing			A review of all plans and strategies is complete. The next stage of the project will commence in early 2021 where existing plans and strategies will start to form the development of the 2022-2027 Delivery Program.
E4.1.17 O	Develop Annual Operational Plan Budget and revised Long Term Financial Plan(LTFP)	Director Corporate Services	Progressing			LTFP development is progressing. Council workshops have been held in August/September and a further workshop is planned for October with report to Council in November. Planning has commenced for the 21/22 Operational Plan.
E4.1.18 O	Present the audited Financial Statements to the Office of Local Government by 31 October	Director Corporate Services	Progressing			In accordance with OLG revised reporting guidelines due to COVID-19, the revised deadline date is 30 November and we are on track to meet this target
E4.1.19 O	Present Quarterly Budget Review Statement to Council within 8 weeks of the end of the quarter	Director Corporate Services	Progressing			Managers have provided feedback for inclusion in the QBRs. Council has been provided with monthly finance reports.
E4.1.20 P	Maintain and improve financial management systems and processes, including the successful management of the General Ledger Restructure Project.	Director Corporate Services	Progressing			Revised date for implementation is pre June 2021. Council has revised its PMP and is engaging stakeholders to ensure the revised project will deliver the required outcomes & efficiencies

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E4.1.21 O	Undertake annual review of rate income and apportionment across all rate categories	Director Corporate Services	Not Due To Start	Not Due To Start	Not Due To Start	This is a review of all rating categories to ensure there has been no unintended impact from previous decisions taken by Council or changes to property demographics.
E4.1.22 P	Undertake strategic financial planning - including a range of scenarios to meet priorities, particularly with regard to cashflow management	Director Corporate Services	Progressing			Staff are investigating cash flow management tools that would deliver the required outcomes. Staff are monitoring cash flow and have implemented strategies that will allow Council flexibility to deal with potential cash flow issues.
E4.1.23 P	Review the 2020/21 Operational Plan and budget development process to introduce efficiencies to stream-line the preparation of the 2021/22 Operational Plan and budget development process	Director Corporate Services	Progressing			Staff have undertaken a review of the process for the development of budget and Operational Plan with stakeholders, to identify potential improvements. Staff have also investigated suitable budget packages and have commenced planning to start the process earlier to allow a more analytical review of all budget items.
E4.1.24 O	Meet requests for access to Council documents as per Government guidelines and manage paper and electronic files to ensure security of documents is maintained	Director Corporate Services	Progressing			Requests for access are dealt with within appropriate time frames. Next steps will be release of further public information via our web site

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E4.1.25 P	Develop a target operating model (TOM) to guide the restructure of Lismore City Council and inform an enterprise bargaining agreement (EBA)	General Manager	Not progressed	Not progressed	Not progressed	Funds are not available for an enterprise wide TOM. PPE has completed their restructure and the Infrastructure Services restructure is currently being planned.
E4.1.26 P	Continue to meet the objectives of the Equal Employment Opportunity Management Plan 2018-2021	Director Corporate Services	Progressing			Council continue to provide Cultural Competence training to Managers/Supervisors of ATSI staff. In 2020 a significant modernisation of WFH, Flexible Work practices and Job Share arrangements have been implemented with great success in accordance with the EEOMP. Council will be required to soon consider the next EEOMP due in late 2021.

E4.2: Provide a central point of contact for the community to interact with Council and access services.

Action Code	Action Name	Authorising Officer Position	Status	Schedule	Budget	Comments
E4.2.1 P	Conduct a review of the customer service function and implement transformation actions	General Manager	Progressing			Project is scoped. Project Management Plan is drafted. Phase 1 will involve understanding the customer contact points and this will define the budget for 2021.



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E4.3: Provide a safe and inclusive working environment to ensure the health and wellbeing of all Council staff and volunteers.





Action Code	Action Name	Authorising Officer Position	Status	Schedule	Budget	Comments
E4.3.1 O	Implement priority work health and safety actions supported by procedures to ensure consistency and compliance with legislation	Director Corporate Services	Progressing			Significant effort has been invested into developing a mature WHS Management System (WHSMP, Procedures, tools) that is suitable, effective and compliant. WHS tracking and performance has been highly desirable and recognised in recent Insurer Audits. Continued cultural development of staff is required in the coming years.
E4.3.2 P	Measure employee engagement to identify factors that drive employee performance, effectiveness and satisfaction	Director Corporate Services	Not Progressed	Not Progressed	Not Progressed	No budget was allocated for the Staff Engagement Survey. However, we participated in the PWC Survey which will provide insight into areas that impact engagement. Recent changes to WFH and flexible work arrangements have impacted staff engagement.

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E4.3.3 P	Create Council's Workforce Management Plan in line with strategic priorities and Integrated Planning and Reporting requirements	Director Corporate Services	Not Due To Start	Not Due To Start	Not Due To Start	Council Workforce Resourcing Strategy is due for submission in 2021. Data gathering is currently underway through both the Workforce Optimisation project and ALGPEP Survey which input the WRS. The WRS will generation will require significant internal and external support. Succession planning is conducted in limited capacity throughout Council.
E4.3.4 O	Ensure mandatory training requirements are continuously met	Director Corporate Services	Progressing			People Services have consolidated all training. Development underway of an enterprise wide training matrix to effectively and efficiently manage all compliance training requirements and scheduling for all positions within Council.
E4.3.5 O	Deliver on going To Zero initiatives that include reducing lost time injuries and improving return to work processes	Director Corporate Services	Progressing			Going To Zero initiatives are still being delivered to all staff at acceptable/anticipated rates. Promotional material and awareness training provided regularly. Reinvalidate BBQs and Awards next Quarter (based on COVID-19 Restrictions).

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E4.3.6 O	Support the organisation in meeting its Work Health and Safety responsibilities through the development and implementation of a strategic WHS Plan and ongoing review and development of the Safety Management System to meet the organisations needs	Director Corporate Services	Progressing			Council's WHSMS has resulted in reduced incident numbers and an increase in reporting.
E4.3.7 O	Implement hazard reporting and tracking systems that report safety incidents and minimise incident occurrence	Director Corporate Services	Progressing			Council's HRT system is Vault. Vault is integrating into Council business effectively and provides retrospective and proactive safety management tools. It performs all required and desired functions to a suitable standard, allowing for better tracking, monitoring and reporting.

E4.8: Ensure Councils fleet and workshop is well-maintained, managed and fit for purpose.





Action Code	Action Name	Authorising Officer Position	Status	Schedule	Budget	Comments
E4.8.1 O	Operate an efficient fleet management program, including replacement, allocation, and external hire	Manager Commercial Services	Progressing			Lack of resourcing has delayed some replacements in the 1st quarter. Work currently being undertaken to compile specifications for plant replacements and progressing renewal program in Q3 & Q4.

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E4.8.2 O	Operate an efficient maintenance workshop for Council fleet	Manager Commercial Services	Progressing			Workshop has been impacted by recent staff losses, with recruitment processes underway. This staff resourcing combined with COVID impacts for supply of parts means that the workshop is currently not working to potential, but staff in this area are working hard to prioritise service delivery within limited resources.
E4.8.3 O	Operate efficient sign and metal fabrication workshops	Manager Commercial Services	Progressing			Sign shop and Fab shop operations are progressing within adopted budget and service delivery for the quarter.

E5: We continue to grow our reputation and capacity as a regional city

E5.1: Attract new visitors and provide tourists with information and services to enable them to explore the Rainbow Region.

Action Code	Action Name	Authorising Officer Position	Status	Schedule	Budget	Comments
E5.1.1 O	Produce and maintain a collection of marketing media to attract returning and new visitors to the area	Director Partnerships Planning & Engagement	Not Progressed	Not Progressed	Not Progressed	Council budget decisions have impacted the development of new materials. Existing materials to be reviewed.

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E5.1.2 FD	Identify funding opportunities to develop a strategy for an RV Friendly town for Lismore CBD. Milestones for 2020-21 include: Conducting car parking, dump point and overnight parking analysis	Director Partnerships Planning & Engagement	Not Progressed	Not Progressed	Not Progressed	Council budget decisions have impacted this project.
E5.1.3 FD	Identify funding opportunities to develop a tourism strategy that identifies a diverse range of tourism opportunities to support the development of a vibrant and dynamic tourism industry in the Lismore Local Government Area	Director Partnerships Planning & Engagement	Not Progressed	Not Progressed	Not Progressed	Council budget decisions have impacted this project.

E5.3: Attract private investment and public funding to the city

Action Code	Action Name	Authorising Officer Position	Status	Schedule	Budget	Comments
E5.3.1 O	Lobby and advocate for support and funding from the State and Federal Government and develop position papers in support of this	General Manager	Progressing			Lobbying has included grant funding for GLE, COVID job seeker equivalent, Shine grant and cold storage.
E5.3.2 P	Build a strategic approach for major grants and investment to support regional city initiatives. Milestones for 2020-21 include: Audit project and grant funding opportunities Develop project prioritisation Progress lobbying and grant application activities	General Manager	Progressing			Project prioritisation activities currently underway with elected members (October 2020).





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E5.5: Support initiatives that grow Lismore as a regional city.



Action Code	Action Name	Authorising Officer Position	Status	Schedule	Budget	Comments
E5.5.1 FD	Continue to identify funding opportunities in order to support the Northern Rivers Rail Trail development	Director Partnerships Planning & Engagement	Not Progressed	Not Progressed	Not Progressed	No action has been taken to source the funding of the rail trail
O	Develop effective regional partnerships to support regional city initiatives and State and Federal Government initiatives	Director Partnerships Planning & Engagement	Progressing			Ongoing work with Regional Development Australia, Regional Cities NSW, the Business Chamber, Lismore Chamber of Commerce, Regional Joint Organisation and other councils. Lobbying has included grant funding for GLE, COVID job seeker equivalent, Shine grant and cold storage. The government has advised that City Deals are on hold.
O	Promote the Lismore Economic Development Strategy objectives. Milestones for 2020-21 include: Produce material to highlight sectors and industry growth opportunities Promote investment and infrastructure development opportunities within the Central Growth Corridor Develop a marketing campaign and case study to drive the investment narrative for the Agri-Economy	Director Partnerships Planning & Engagement	Progressing			Sector highlight work is recommencing.

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E5.5.4 O	Advocate for business and industry stakeholders on process, policy, planning and operations matters to ensure Council remains business friendly. Develop improved guidelines to support businesses with Development Applications Conduct annual red tape audit and review that identifies improvements to support business and investors and publish	Director Partnerships Planning & Engagement	Not Progressed	Not Progressed	Not Progressed	Discussions scheduled to progress within PPE in November to start this body of work.
E5.5.5 FD	Identify funding opportunities to prepare a Lismore Local Government Area climate resilience and adaptation strategy	Manager Liveable & Active Communities	Progressing			Policy put forward to Council for approval on Climate Resilience. Strategy and implementation to follow.

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